



County of Los Angeles  
Department of Public Social Services



Sheryl L. Spiller, Director

Statistical Report  
May 2013

Bureau of Contract and Technical Services



## **County of Los Angeles**

### **Department of Public Social Services**

# **Statistical Report**

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# Statistical Report

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## All Aids Cases, Persons and Expenditures May 2013

|                         | CalWORKs | General Relief | Refugee  | CAPI     | Medical Assistance Only* | CalFresh  | In-Home Supportive Services | Unduplicated Caseload All Aids** |
|-------------------------|----------|----------------|----------|----------|--------------------------|-----------|-----------------------------|----------------------------------|
| Cases                   | 174,575  | 106,490        | 678      | 5,062    | 761,359                  | 549,021   | 183,653                     | 1,465,726                        |
| Persons                 | 422,504  | 107,118        | 776      | 5,657    | 1,755,996                | 1,135,966 | 183,653                     | 2,519,023                        |
| Expenditures (millions) | \$84.65  | \$22.92        | \$0.25   | \$4.44   |                          | \$181.86  | \$164.26                    | \$458.38                         |
| Cost Per Case           | \$484.87 | \$215.23       | \$371.29 | \$877.08 |                          | \$331.24  | \$894.42                    | \$312.73                         |

### Comparison with Prior Month

|                             |            |         |         |        |        |           |           |          |           |
|-----------------------------|------------|---------|---------|--------|--------|-----------|-----------|----------|-----------|
| Cases:                      | This Month | 174,575 | 106,490 | 678    | 5,062  | 761,359   | 549,021   | 183,653  | 1,465,726 |
|                             | Last Month | 174,558 | 105,382 | 686    | 5,027  | 732,742   | 549,490   | 182,721  | 1,436,720 |
|                             | Change     | 0.0%    | 1.1%    | -1.2%  | 0.7%   | 3.9%      | -0.1%     | 0.5%     | 2.0%      |
| Persons:                    | This Month | 422,504 | 107,118 | 776    | 5,657  | 1,755,996 | 1,135,966 | 183,653  | 2,519,023 |
|                             | Last Month | 422,502 | 106,003 | 790    | 5,617  | 1,704,905 | 1,136,567 | 182,721  | 2,470,580 |
|                             | Change     | 0.0%    | 1.1%    | -1.8%  | 0.7%   | 3.0%      | -0.1%     | 0.5%     | 2.0%      |
| Expenditures:<br>(millions) | This Month | \$84.65 | \$22.92 | \$0.25 | \$4.44 |           | \$181.86  | \$164.26 | \$458.38  |
|                             | Last Month | \$84.44 | \$22.75 | \$0.26 | \$4.38 |           | \$181.79  | \$162.27 | \$455.89  |
|                             | Change     | 0.2%    | 0.7%    | -4.5%  | 1.4%   |           | 0.0%      | 1.2%     | 0.5%      |

\* DPSS Approved Caseload. CalWORKs recipients are automatically eligible for Medi-Cal and are not counted here, except for MAO recipients attached to CalWORKs cases.

\*\* These are unduplicated counts of cases and persons that received aid in the month. A family aided in more than one category is counted only once. There is one exception: A few thousand families receive both Medi-Cal and CalFresh under separate case numbers.



## DPSS Caseload Characteristics Los Angeles County Totals May 2013

|                                    |              | CalWORKs       | General Relief | Refugee    | CAPI         | Medical Assistance Only | CalFresh         | In-Home Supportive Services |
|------------------------------------|--------------|----------------|----------------|------------|--------------|-------------------------|------------------|-----------------------------|
| <b>Total Aided</b>                 |              |                |                |            |              |                         |                  |                             |
|                                    | Cases        | 174,575        | 106,490        | 678        | 5,062        | 761,359                 | 549,021          | 183,653                     |
|                                    | Persons      | 422,504        | 107,118        | 776        | 5,657        | 1,755,996               | 1,135,966        | 183,653                     |
| <b>Age of Aided Persons</b>        |              |                |                |            |              |                         |                  |                             |
|                                    | Under 1      | 17,568         | 1              |            |              | 51,085                  | 28,120           | 7                           |
|                                    | 1-2          | 44,683         |                |            |              | 100,942                 | 79,000           | 105                         |
|                                    | 3-5          | 68,949         |                |            | 3            | 150,222                 | 127,080          | 542                         |
|                                    | 6-12         | 125,573        |                |            | 8            | 313,370                 | 244,752          | 3,659                       |
|                                    | 13-15        | 43,690         |                |            | 8            | 124,775                 | 85,192           | 1,905                       |
|                                    | 16-17        | 28,226         | 1              |            |              | 82,512                  | 53,815           | 1,201                       |
|                                    | 18           | 6,866          | 1,844          | 18         | 3            | 45,855                  | 23,603           | 726                         |
|                                    | 19           | 3,336          | 3,060          | 24         | 1            | 39,865                  | 19,474           | 786                         |
|                                    | 20           | 4,079          | 3,214          | 17         | 3            | 34,441                  | 17,247           | 788                         |
|                                    | 21-59        | 78,880         | 92,954         | 583        | 754          | 553,857                 | 413,064          | 44,351                      |
|                                    | 60-65        | 580            | 5,769          | 82         | 567          | 33,314                  | 26,421           | 18,157                      |
|                                    | Over 65      | 74             | 275            | 52         | 4,310        | 225,758                 | 18,198           | 111,426                     |
|                                    | <b>Total</b> | <b>422,504</b> | <b>107,118</b> | <b>776</b> | <b>5,657</b> | <b>1,755,996</b>        | <b>1,135,966</b> | <b>183,653</b>              |
| <b>Average Age of Aided Adults</b> |              |                |                |            |              |                         |                  |                             |
|                                    | Average Age  | 31             | 39             | 40         | 71           | 51                      | 37               | 68                          |
| <b>Gender of Aided Persons</b>     |              |                |                |            |              |                         |                  |                             |
| Adult                              | Male         | 16,334         | 70,742         | 385        | 1,949        | 280,437                 | 220,150          | 63,615                      |
|                                    | Female       | 69,375         | 36,374         | 391        | 3,689        | 532,492                 | 297,857          | 112,619                     |
| Children                           | Male         | 168,141        |                |            | 16           | 475,932                 | 310,448          | 4,940                       |
|                                    | Female       | 168,654        | 2              |            | 3            | 467,134                 | 307,511          | 2,479                       |
|                                    | <b>Total</b> | <b>422,504</b> | <b>107,118</b> | <b>776</b> | <b>5,657</b> | <b>1,755,996</b>        | <b>1,135,966</b> | <b>183,653</b>              |



## DPSS Caseload Characteristics Los Angeles County Totals May 2013

|  | CalWORKs       | General Relief | Refugee    | CAPI         | Medical Assistance Only | CalFresh         | In-Home Supportive Services |
|--|----------------|----------------|------------|--------------|-------------------------|------------------|-----------------------------|
| <b>Citizenship Status of Aided Persons</b> |                |                |            |              |                         |                  |                             |
| Citizen                                    | 404,532        | 99,253         | 1          | 42           | 1,255,138               | 1,046,282        | N/A                         |
| Legal Immigrants                           | 17,477         | 7,833          | 775        | 5,601        | 191,259                 | 88,847           | N/A                         |
| Other                                      | 414            | 28             |            | 11           | 3,088                   | 796              | N/A                         |
| Undocumented Immigrants                    | 81             | 4              |            | 3            | 306,511                 | 41               | N/A                         |
| <b>Total</b>                               | <b>422,504</b> | <b>107,118</b> | <b>776</b> | <b>5,657</b> | <b>1,755,996</b>        | <b>1,135,966</b> | <b>N/A</b>                  |
| <b>Primary Language of Aided Cases</b>     |                |                |            |              |                         |                  |                             |
| ( Blank )                                  |                |                |            |              |                         |                  |                             |
| Armenian                                   | 2,741          | 1,437          | 224        | 1,029        | 20,975                  | 8,234            | 31,455                      |
| Cambodian                                  | 467            | 58             |            | 13           | 2,388                   | 1,144            | 2,215                       |
| Chinese                                    | 356            | 130            | 34         | 152          | 25,946                  | 3,655            | 14,352                      |
| English                                    | 109,574        | 98,881         | 78         | 374          | 360,490                 | 360,828          | 69,354                      |
| Farsi                                      | 282            | 139            | 118        | 109          | 4,257                   | 1,150            | 5,797                       |
| Korean                                     | 137            | 142            | 5          | 203          | 12,169                  | 1,254            | 4,945                       |
| Other                                      | 400            | 83             | 93         | 126          | 5,247                   | 1,212            | 2,886                       |
| Russian                                    | 245            | 107            | 28         | 188          | 4,496                   | 758              | 7,206                       |
| Spanish                                    | 59,988         | 5,297          | 97         | 2,744        | 310,790                 | 167,664          | 37,686                      |
| Tagalog                                    | 34             | 47             | 1          | 94           | 5,160                   | 453              | 4,236                       |
| Vietnamese                                 | 351            | 169            |            | 30           | 9,441                   | 2,669            | 3,521                       |
| <b>Total</b>                               | <b>174,575</b> | <b>106,490</b> | <b>678</b> | <b>5,062</b> | <b>761,359</b>          | <b>549,021</b>   | <b>183,653</b>              |
| <b>Ethnic Origin of Aided Persons</b>      |                |                |            |              |                         |                  |                             |
| ( Blank )                                  |                |                |            |              |                         |                  |                             |
| American Indian / Alaskan Native           | 315            | 461            | 1          | 1            | 1,462                   | 1,812            | 385                         |
| Asian                                      | 10,744         | 2,510          | 64         | 680          | 153,856                 | 46,480           | 35,409                      |
| Black                                      | 85,713         | 44,251         | 22         | 71           | 119,950                 | 207,432          | 31,928                      |
| Hispanic                                   | 278,281        | 33,671         | 103        | 3,065        | 1,239,885               | 719,736          | 52,372                      |
| Other                                      | 15,357         | 8,888          | 27         | 197          | 83,143                  | 50,164           |                             |
| White                                      | 32,087         | 17,328         | 559        | 1,643        | 157,663                 | 110,251          | 63,559                      |
| <b>Total</b>                               | <b>422,504</b> | <b>107,118</b> | <b>776</b> | <b>5,657</b> | <b>1,755,996</b>        | <b>1,135,966</b> | <b>183,653</b>              |



## Cash Aid Programs Cases Aided by District May 2013

| District*                      | CalWORKs       |               |                |               | General Relief |               |               |              | Refugee    | CAPI         |
|--------------------------------|----------------|---------------|----------------|---------------|----------------|---------------|---------------|--------------|------------|--------------|
|                                | Total          | Two Parent**  | Zero Parent*** | All Other**** | Total          | Employable    | Unemployable  | Unknown      |            |              |
| 002 Glendale                   | 6,225          | 1,577         | 1,549          | 3,099         | 4,915          | 1,825         | 2,973         | 117          | 461        |              |
| 003 Pasadena, San Fernando     | 2,470          | 154           | 810            | 1,506         | 9,125          | 3,752         | 5,015         | 358          |            |              |
| 011 East Valley, Santa Clarita | 10,472         | 899           | 4,555          | 5,018         |                |               |               |              |            |              |
| 034 Lancaster Main District    | 12,120         | 1,076         | 2,914          | 8,130         | 6,777          | 3,682         | 2,600         | 495          |            |              |
| 082 West Valley                | 8,532          | 710           | 3,488          | 4,334         |                |               |               |              |            |              |
| <b>Division I</b>              | <b>39,819</b>  | <b>4,416</b>  | <b>13,316</b>  | <b>22,087</b> | <b>20,817</b>  | <b>9,259</b>  | <b>10,588</b> | <b>970</b>   | <b>461</b> |              |
| 012 Exposition Park            | 7,614          | 327           | 2,514          | 4,773         |                |               |               |              |            |              |
| 038 Metro North                | 10,113         | 709           | 5,469          | 3,935         |                |               |               |              | 99         |              |
| 060 Rancho Park                | 5,175          | 343           | 1,396          | 3,436         | 7,607          | 3,281         | 4,006         | 320          |            |              |
| 010 Wilshire                   |                |               |                |               | 5,872          | 2,521         | 3,143         | 208          |            | 5,062        |
| 014 Civic Center               |                |               |                |               | 6,444          | 1,735         | 4,582         | 127          |            |              |
| <b>Division II</b>             | <b>22,902</b>  | <b>1,379</b>  | <b>9,379</b>   | <b>12,144</b> | <b>19,923</b>  | <b>7,537</b>  | <b>11,731</b> | <b>655</b>   | <b>99</b>  | <b>5,062</b> |
| 005 Belvedere                  | 4,527          | 314           | 1,861          | 2,352         |                |               |               |              |            |              |
| 006 Cudahy                     | 6,096          | 371           | 2,569          | 3,156         |                |               |               |              |            |              |
| 013 Metro Family               | 9,571          | 382           | 5,065          | 4,124         | 1              | 1             |               |              |            |              |
| 015 Metro East Main Office     | 12,028         | 630           | 5,833          | 5,565         | 7,660          | 3,946         | 3,191         | 523          |            |              |
| 017 Florence                   | 7,823          | 337           | 3,817          | 3,669         |                |               |               |              |            |              |
| 040 Norwalk                    | 6,428          | 507           | 1,784          | 4,137         | 1              |               | 1             |              |            |              |
| 070 Metro Special              | 2              |               |                | 2             | 13,890         | 6,217         | 7,234         | 439          |            |              |
| <b>Division III</b>            | <b>46,475</b>  | <b>2,541</b>  | <b>20,929</b>  | <b>23,005</b> | <b>21,552</b>  | <b>10,164</b> | <b>10,426</b> | <b>962</b>   |            |              |
| 008 Southwest Special          | 7              |               | 3              | 4             | 12,973         | 5,465         | 6,834         | 674          |            |              |
| 026 Compton                    | 9,895          | 580           | 3,474          | 5,841         |                |               |               |              | 1          |              |
| 027 South Central              | 6,917          | 298           | 2,466          | 4,153         | 3,500          | 1,842         | 1,479         | 179          |            |              |
| 031 South Family               | 10,438         | 558           | 3,644          | 6,236         | 1              | 1             |               |              | 30         |              |
| 062 Paramount                  | 4,953          | 333           | 1,544          | 3,076         |                |               |               |              |            |              |
| 083 Southwest Family           | 13,537         | 717           | 4,084          | 8,736         |                |               |               |              | 13         |              |
| 007 South Special              |                |               |                |               | 17,265         | 9,001         | 7,540         | 724          |            |              |
| <b>Division IV</b>             | <b>45,747</b>  | <b>2,486</b>  | <b>15,215</b>  | <b>28,046</b> | <b>33,739</b>  | <b>16,309</b> | <b>15,853</b> | <b>1,577</b> | <b>44</b>  |              |
| 004 El Monte                   | 6,611          | 490           | 2,495          | 3,626         |                |               |               |              |            |              |
| 020 San Gabriel Valley         | 4,453          | 467           | 1,679          | 2,307         | 6,906          | 3,331         | 3,193         | 382          | 74         |              |
| 036 Pomona                     | 8,568          | 661           | 2,811          | 5,096         | 3,553          | 1,745         | 1,672         | 136          |            |              |
| <b>Division V GAIN Regions</b> | <b>19,632</b>  | <b>1,618</b>  | <b>6,985</b>   | <b>11,029</b> | <b>10,459</b>  | <b>5,076</b>  | <b>4,865</b>  | <b>518</b>   | <b>74</b>  |              |
| <b>Total</b>                   | <b>174,575</b> | <b>12,440</b> | <b>65,824</b>  | <b>96,311</b> | <b>106,490</b> | <b>48,345</b> | <b>53,463</b> | <b>4,682</b> | <b>678</b> | <b>5,062</b> |

\* Numbers for Main Districts include both Main and Branch offices.

\*\* This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.



## Supplemental Programs Cases Aided by District May 2013

| District*                                  | Medical Assistance Only** | CalFresh |        |         | Total All Aids Cash and Supplemental (Duplicated)*** |
|--|---------------------------|----------|--------|---------|--|
|  |                           | Total    | PACF   | NACF    |  |
| 002 Glendale                               | 43,295                    | 23,951   | 3,686  | 20,265  | 78,847   |
| 003 Pasadena, San Fernando                 | 12,423                    | 20,935   | 1,316  | 19,619  | 44,953   |
| 011 East Valley, Santa Clarita             | 31,794                    | 26,818   | 6,192  | 20,626  | 69,084   |
| 034 Lancaster Main District                | 21,299                    | 31,203   | 5,598  | 25,605  | 71,399   |
| 082 West Valley                            | 61,732                    | 26,904   | 4,983  | 21,921  | 97,168   |
| Division I                                 | 170,543                   | 129,811  | 21,775 | 108,036 | 361,451  |
| 010 Wilshire                               | 25,923                    | 21,736   | 15     | 21,721  | 58,593   |
| 012 Exposition Park                        | 1,374                     | 8,101    | 3,651  | 4,450   | 17,089   |
| 014 Civic Center                           | 8,849                     | 7,672    |        | 7,672   | 22,965   |
| 016 Medi Cal Outreach                      | 6,947                     |          |        |         | 6,947  |
| 038 Metro North                            | 10,697                    | 13,059   | 5,943  | 7,116   | 33,968   |
| 060 Rancho Park                            | 22,272                    | 23,997   | 2,857  | 21,140  | 59,051   |
| 080 Medi-Cal Long Term District            | 37,791                    | 1        |        | 1       | 37,792   |
| 089 Medi-Cal Mail-In Application Center    | 11,956                    | 1        |        | 1       | 11,957   |
| 092 Hawthorne Medi-Cal District            | 63,354                    |          |        |         | 63,354   |
| Division II                                | 189,163                   | 74,567   | 12,466 | 62,101  | 311,716  |
| 005 Belvedere                              | 41,223                    | 22,103   | 2,400  | 19,703  | 67,853   |
| 006 Cudahy                                 | 18,711                    | 13,721   | 3,324  | 10,397  | 38,528   |
| 013 Metro Family                           | 20,307                    | 14,060   | 4,519  | 9,541   | 43,939   |
| 015 Metro East Main Office                 | 8,337                     | 24,532   | 6,216  | 18,316  | 52,557   |
| 017 Florence                               | 14,139                    | 13,749   | 3,792  | 9,957   | 35,711   |
| 040 Norwalk                                | 26,432                    | 14,775   | 3,420  | 11,355  | 47,636   |
| 070 Metro Special                          | 31,287                    | 37,379   | 10     | 37,369  | 82,558   |
| Division III                               | 160,436                   | 140,319  | 23,681 | 116,638 | 368,782  |
| 007 South Special                          |                           | 25,266   |        | 25,266  | 42,531   |
| 008 Southwest Special                      | 38,274                    | 32,430   | 12     | 32,418  | 83,684   |
| 026 Compton                                | 26,567                    | 19,508   | 4,915  | 14,593  | 55,971   |
| 027 South Central                          | 8,333                     | 16,244   | 3,130  | 13,114  | 34,994   |
| 031 South Family                           | 23,631                    | 20,922   | 5,336  | 15,586  | 55,022   |
| 062 Paramount                              | 15,849                    | 10,230   | 2,477  | 7,753   | 31,032   |
| 083 Southwest Family                       | 4,397                     | 15,100   | 6,761  | 8,339   | 33,047   |
| Division IV                                | 117,051                   | 139,700  | 22,631 | 117,069 | 336,281  |
| 004 El Monte                               | 46,694                    | 16,579   | 3,458  | 13,121  | 69,884   |
| 020 San Gabriel Valley                     | 26,753                    | 23,262   | 2,354  | 20,908  | 61,448   |
| 036 Pomona                                 | 35,044                    | 24,782   | 4,661  | 20,121  | 71,947   |
| Division V GAIN Regions                    | 108,491                   | 64,623   | 10,473 | 54,150  | 203,279  |
| Eligibility Systems Division               | 811                       |          |        |         | 811  |
| DPSS Total****                             | 746,498                   | 549,020  | 91,026 | 457,994 | 1,765,976  |
| Department of Health Services              | 819                       |          |        |         | 819  |
| Department of Children and Family Services | 14,042                    |          |        |         | 14,042   |
| Unknown                                    |                           | 1        |        | 1       | 1  |
| Grand Total****                            | 761,359                   | 549,021  | 91,026 | 457,995 | 1,780,838  |

\* Numbers for Main Districts include both Main and Branch offices.

\*\* The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

\*\*\* This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

\*\*\*\* DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.



## Cash Aid Programs Persons Aided by District May 2013

| District*                      | CalWORKs       |               |               |                |                |               |                | General Relief |               |               |              | Refugee    | CAPI         |
|--------------------------------|----------------|---------------|---------------|----------------|----------------|---------------|----------------|----------------|---------------|---------------|--------------|------------|--------------|
|                                | Total          | Two Parent**  |               | Zero Parent*** |                | All Other**** |                | Total          | Employable    | Unemployable  | Unknown      |            |              |
|                                |                | Adult         | Children      | Adult          | Children       | Adult         | Children       |                |               |               |              |            |              |
| 002 Glendale                   | 15,773         | 2,397         | 2,678         | 26             | 2,926          | 2,534         | 5,212          | 5,035          | 1,864         | 3,055         | 116          | 544        |              |
| 003 Pasadena, San Fernando     | 5,708          | 226           | 309           | 1              | 1,541          | 1,025         | 2,606          | 9,212          | 3,800         | 5,055         | 357          |            |              |
| 011 East Valley, Santa Clarita | 25,852         | 1,463         | 1,820         | 69             | 9,256          | 3,843         | 9,401          |                |               |               |              |            |              |
| 034 Lancaster Main District    | 31,810         | 1,603         | 2,492         | 43             | 5,784          | 5,768         | 16,120         | 6,826          | 3,717         | 2,612         | 497          |            |              |
| 082 West Valley                | 20,906         | 1,143         | 1,439         | 66             | 7,084          | 3,376         | 7,798          |                |               |               |              |            |              |
| <b>Division I</b>              | <b>100,049</b> | <b>6,832</b>  | <b>8,738</b>  | <b>205</b>     | <b>26,591</b>  | <b>16,546</b> | <b>41,137</b>  | <b>21,073</b>  | <b>9,381</b>  | <b>10,722</b> | <b>970</b>   | <b>544</b> |              |
| 012 Exposition Park            | 17,461         | 466           | 710           | 44             | 4,814          | 2,932         | 8,495          |                |               |               |              |            |              |
| 038 Metro North                | 22,368         | 1,043         | 1,352         | 92             | 10,434         | 2,817         | 6,630          |                |               |               |              | 107        |              |
| 060 Rancho Park                | 11,455         | 525           | 674           | 27             | 2,529          | 2,275         | 5,425          | 7,642          | 3,296         | 4,025         | 321          |            |              |
| 010 Wilshire                   |                |               |               |                |                |               |                | 5,928          | 2,545         | 3,173         | 210          |            | 5,657        |
| 014 Civic Center               |                |               |               |                |                |               |                | 6,454          | 1,741         | 4,586         | 127          |            |              |
| <b>Division II</b>             | <b>51,284</b>  | <b>2,034</b>  | <b>2,736</b>  | <b>163</b>     | <b>17,777</b>  | <b>8,024</b>  | <b>20,550</b>  | <b>20,024</b>  | <b>7,582</b>  | <b>11,784</b> | <b>658</b>   | <b>107</b> | <b>5,657</b> |
| 005 Belvedere                  | 10,987         | 470           | 658           | 13             | 3,817          | 1,611         | 4,418          |                |               |               |              |            |              |
| 006 Cudahy                     | 14,839         | 542           | 850           | 21             | 5,235          | 2,213         | 5,978          |                |               |               |              |            |              |
| 013 Metro Family               | 22,408         | 564           | 772           | 43             | 10,708         | 2,732         | 7,589          | 1              | 1             |               |              |            |              |
| 015 Metro East Main Office     | 29,141         | 850           | 1,396         | 63             | 12,305         | 3,774         | 10,753         | 7,694          | 3,964         | 3,205         | 525          |            |              |
| 017 Florence                   | 19,274         | 474           | 760           | 31             | 8,243          | 2,231         | 7,535          |                |               |               |              |            |              |
| 040 Norwalk                    | 15,841         | 725           | 1,092         | 25             | 3,522          | 2,910         | 7,567          | 1              |               | 1             |              |            |              |
| 070 Metro Special              | 8              |               |               |                |                | 2             | 6              | 13,914         | 6,226         | 7,248         | 440          |            |              |
| <b>Division III</b>            | <b>112,498</b> | <b>3,625</b>  | <b>5,528</b>  | <b>196</b>     | <b>43,830</b>  | <b>15,473</b> | <b>43,846</b>  | <b>21,610</b>  | <b>10,191</b> | <b>10,454</b> | <b>965</b>   |            |              |
| 008 Southwest Special          | 19             |               |               |                | 9              | 3             | 7              | 13,018         | 5,485         | 6,859         | 674          |            |              |
| 026 Compton                    | 24,553         | 866           | 1,280         | 53             | 7,389          | 3,903         | 11,062         |                |               |               |              | 1          |              |
| 027 South Central              | 17,119         | 418           | 702           | 36             | 5,278          | 2,466         | 8,219          | 3,512          | 1,848         | 1,485         | 179          |            |              |
| 031 South Family               | 24,979         | 816           | 1,203         | 41             | 7,461          | 4,289         | 11,169         | 1              | 1             |               |              | 31         |              |
| 062 Paramount                  | 12,018         | 499           | 729           | 24             | 3,136          | 2,020         | 5,610          |                |               |               |              |            |              |
| 083 Southwest Family           | 31,410         | 1,040         | 1,537         | 60             | 8,091          | 5,736         | 14,946         |                |               |               |              | 14         |              |
| 007 South Special              |                |               |               |                |                |               |                | 17,336         | 9,041         | 7,568         | 727          |            |              |
| <b>Division IV</b>             | <b>110,098</b> | <b>3,639</b>  | <b>5,451</b>  | <b>214</b>     | <b>31,364</b>  | <b>18,417</b> | <b>51,013</b>  | <b>33,867</b>  | <b>16,375</b> | <b>15,912</b> | <b>1,580</b> | <b>46</b>  |              |
| 004 El Monte                   | 16,378         | 740           | 1,060         | 21             | 5,020          | 2,586         | 6,951          |                |               |               |              |            |              |
| 020 San Gabriel Valley         | 10,899         | 646           | 1,007         | 28             | 3,407          | 1,642         | 4,169          | 6,959          | 3,352         | 3,222         | 385          | 79         |              |
| 036 Pomona                     | 21,298         | 1,006         | 1,456         | 26             | 5,536          | 3,646         | 9,628          | 3,585          | 1,763         | 1,685         | 137          |            |              |
| <b>Division V GAIN Regions</b> | <b>48,575</b>  | <b>2,392</b>  | <b>3,523</b>  | <b>75</b>      | <b>13,963</b>  | <b>7,874</b>  | <b>20,748</b>  | <b>10,544</b>  | <b>5,115</b>  | <b>4,907</b>  | <b>522</b>   | <b>79</b>  |              |
| <b>Total</b>                   | <b>422,504</b> | <b>18,522</b> | <b>25,976</b> | <b>853</b>     | <b>133,525</b> | <b>66,334</b> | <b>177,294</b> | <b>107,118</b> | <b>48,644</b> | <b>53,779</b> | <b>4,695</b> | <b>776</b> | <b>5,657</b> |

\* Numbers for Main Districts include both Main and Branch offices.

\*\* This category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.



## Supplemental Programs Persons Aided by District May 2013

| District*                                  | Medical Assistance Only** | CalFresh  |         |         | Total All Aids Cash and Supplemental (Duplicated)*** |
|--|---------------------------|-----------|---------|---------|--|
|  |                           | Total     | PACF    | NACF    |  |
| 002 Glendale                               | 84,242                    | 48,166    | 9,477   | 38,689  | 153,760  |
| 003 Pasadena, San Fernando                 | 26,238                    | 29,705    | 2,941   | 26,764  | 70,863   |
| 011 East Valley, Santa Clarita             | 81,588                    | 63,464    | 14,500  | 48,964  | 170,904  |
| 034 Lancaster Main District                | 63,185                    | 71,310    | 13,639  | 57,671  | 173,131  |
| 082 West Valley                            | 142,869                   | 61,886    | 11,748  | 50,138  | 225,661  |
| Division I                                 | 398,122                   | 274,531   | 52,305  | 222,226 | 794,319  |
| 010 Wilshire                               | 46,608                    | 32,511    | 37      | 32,474  | 90,704   |
| 012 Exposition Park                        | 11,150                    | 21,173    | 7,713   | 13,460  | 49,784   |
| 014 Civic Center                           | 8,965                     | 7,718     |         | 7,718   | 23,137   |
| 016 Medi Cal Outreach                      | 10,200                    |           |         |         | 10,200   |
| 038 Metro North                            | 35,915                    | 32,054    | 12,182  | 19,872  | 90,444   |
| 060 Rancho Park                            | 40,599                    | 37,911    | 6,363   | 31,548  | 97,607   |
| 080 Medi-Cal Long Term District            | 39,250                    | 2         |         | 2       | 39,252   |
| 089 Medi-Cal Mail-In Application Center    | 20,908                    | 1         |         | 1       | 20,909   |
| 092 Hawthorne Medi-Cal District            | 130,676                   |           |         |         | 130,676  |
| Division II                                | 344,271                   | 131,370   | 26,295  | 105,075 | 552,713  |
| 005 Belvedere                              | 102,894                   | 53,444    | 5,631   | 47,813  | 167,325  |
| 006 Cudahy                                 | 50,805                    | 36,125    | 7,668   | 28,457  | 101,769  |
| 013 Metro Family                           | 64,340                    | 35,396    | 9,548   | 25,848  | 122,145  |
| 015 Metro East Main Office                 | 36,349                    | 49,819    | 13,885  | 35,934  | 123,003  |
| 017 Florence                               | 48,307                    | 36,941    | 8,342   | 28,599  | 104,522  |
| 040 Norwalk                                | 60,410                    | 38,423    | 8,438   | 29,985  | 114,675  |
| 070 Metro Special                          | 67,709                    | 59,308    | 23      | 59,285  | 140,939  |
| Division III                               | 430,814                   | 309,456   | 53,535  | 255,921 | 874,378  |
| 007 South Special                          |                           | 25,580    |         | 25,580  | 42,916   |
| 008 Southwest Special                      | 80,485                    | 49,548    | 26      | 49,522  | 143,070  |
| 026 Compton                                | 71,901                    | 52,173    | 11,623  | 40,550  | 148,628  |
| 027 South Central                          | 28,777                    | 35,307    | 6,918   | 28,389  | 84,715   |
| 031 South Family                           | 62,494                    | 50,509    | 11,829  | 38,680  | 138,014  |
| 062 Paramount                              | 40,673                    | 26,959    | 5,824   | 21,135  | 79,650   |
| 083 Southwest Family                       | 23,777                    | 39,929    | 15,106  | 24,823  | 95,130   |
| Division IV                                | 308,107                   | 280,005   | 51,326  | 228,679 | 732,123  |
| 004 El Monte                               | 112,034                   | 42,772    | 8,261   | 34,511  | 171,184  |
| 020 San Gabriel Valley                     | 57,547                    | 42,459    | 5,617   | 36,842  | 117,943  |
| 036 Pomona                                 | 81,697                    | 55,371    | 11,128  | 44,243  | 161,951  |
| Division V GAIN Regions                    | 251,278                   | 140,602   | 25,006  | 115,596 | 451,078  |
| Eligibility Systems Division               | 1,084                     |           |         |         | 1,084  |
| DPSS Total****                             | 1,733,680                 | 1,135,964 | 208,467 | 927,497 | 3,589,352  |
| Department of Health Services              | 1,050                     |           |         |         | 1,050  |
| Department of Children and Family Services | 21,266                    |           |         |         | 21,266   |
| Unknown                                    |                           | 2         |         | 2       | 2  |
| Grand Total****                            | 1,755,996                 | 1,135,966 | 208,467 | 927,499 | 3,611,670  |

\* Numbers for Main Districts include both Main and Branch offices.

\*\* The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

\*\*\* This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

\*\*\*\* DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.



## In-Home Supportive Services Caseload by Office May 2013

| Office                         | Number of Consumers* | Number of Terminations |
|--------------------------------|----------------------|------------------------|
| 019 IHSS Ops II - Pomona       | 12,052               | 191                    |
| 074 IHSS Ops II El Monte       | 32,142               | 375                    |
| East Region                    | 44,194               | 566                    |
| 047 IHSS Ops III Metro IHSS    | 31,864               | 417                    |
| 075 IHSS Ops III - Rancho Park | 8,148                | 89                     |
| Metro West Region              | 40,012               | 506                    |
| 001 IHSS Ops I Chatsworth      | 31,161               | 380                    |
| 035 IHSS Ops I - Lancaster     | 7,122                | 131                    |
| 073 IHSS Ops I - Burbank       | 24,460               | 173                    |
| North Region                   | 62,743               | 684                    |
| 077 IHSS Ops IV Hawthorne      | 36,704               | 386                    |
| South Region                   | 36,704               | 386                    |
| Total                          | 183,653              | 2,142                  |

\* Each IHSS consumer represents a separate case or Assistance Unit.



## Application Processing Summary May 2013

|   | CalWORKs      | General Relief | Refugee    | CAPI       | Medical Assistance Only | CalFresh      | IHSS         | Total All Programs |
|---|---------------|----------------|------------|------------|-------------------------|---------------|--------------|--------------------|
| <b>Received*</b>  | 12,892        | 20,261         | 157        | 352        | 58,712                  | 51,734        | 4,277        | <b>148,385</b>     |
| <b>Processed:</b>   |               |                |            |            |                         |               |              |                    |
| Approvals   | 6,716         | 10,272         | 108        | 126        | 45,375                  | 29,447        | 2,120        | <b>94,164</b>      |
| Non-Approvals   | 6,472         | 10,247         | 40         | 245        | 15,602                  | 22,522        | 3,106        | <b>58,234</b>      |
| <b>Total Processed</b><br>(from current and prior months) | <b>13,188</b> | <b>20,519</b>  | <b>148</b> | <b>371</b> | <b>60,977</b>           | <b>51,969</b> | <b>5,226</b> | <b>152,398</b>     |
| <b>Approval Rate**</b><br>(Approvals / Total Processed)   | 50.9%         | 50.1%          | 73.0%      | 34.0%      | 74.4%                   | 56.7%         | 40.6%        | <b>61.8%</b>       |

### Comparison with Prior Month

|                             |        |        |        |       |        |        |        |                |
|-----------------------------|--------|--------|--------|-------|--------|--------|--------|----------------|
| <b>Application Received</b> |        |        |        |       |        |        |        |                |
| This Month                  | 12,892 | 20,261 | 157    | 352   | 58,712 | 51,734 | 4,277  | <b>148,385</b> |
| Last Month                  | 12,520 | 20,023 | 149    | 351   | 36,127 | 49,978 | 5,434  | <b>124,582</b> |
| Percent Change              | 3.0%   | 1.2%   | 5.4%   | 0.3%  | 62.5%  | 3.5%   | -21.3% | <b>19.1%</b>   |
| <b>Total Processed</b>      |        |        |        |       |        |        |        |                |
| This Month                  | 13,188 | 20,519 | 148    | 371   | 60,977 | 51,969 | 5,226  | <b>152,398</b> |
| Last Month                  | 11,733 | 19,938 | 169    | 275   | 36,921 | 49,488 | 5,502  | <b>124,026</b> |
| Percent Change              | 12.4%  | 2.9%   | -12.4% | 34.9% | 65.2%  | 5.0%   | -5.0%  | <b>22.9%</b>   |
| <b>Approval Rate</b>        |        |        |        |       |        |        |        |                |
| This Month                  | 50.9%  | 50.1%  | 73.0%  | 34.0% | 74.4%  | 56.7%  | 40.6%  | <b>61.8%</b>   |
| Last Month                  | 51.2%  | 50.8%  | 77.5%  | 35.3% | 63.9%  | 56.9%  | 40.6%  | <b>56.7%</b>   |
| Percent Change              | -0.5%  | -1.5%  | -5.9%  | -3.7% | 16.5%  | -0.5%  | 0.0%   | <b>8.9%</b>    |

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed that same month.

\*\* Total approvals are divided by total disposed.



## CalWORKs Application Processing by District May 2013

| Districts*                      | Applications Received in Month** | Processed During Month |             |           |                 |               |                   | Processing Time     |                    |
|---------------------------------|----------------------------------|------------------------|-------------|-----------|-----------------|---------------|-------------------|---------------------|--------------------|
|                                 |                                  | Approvals              |             |           | Total Approvals | Non-Approvals | Total Processed** | 1-45 Days (percent) | 46+ Days (percent) |
|                                 |                                  | Two Parent             | Zero Parent | All Other |                 |               |                   |                     |                    |
| 002 Glendale                    | 481                              | 53                     | 26          | 146       | 225             | 287           | 512               | 99.22               | 0.78               |
| 003 Pasadena                    | 250                              | 9                      | 25          | 85        | 119             | 176           | 295               | 97.63               | 2.37               |
| 011 East Valley Main District   | 881                              | 44                     | 100         | 317       | 461             | 454           | 915               | 99.34               | 0.66               |
| 034 Lancaster Main District     | 993                              | 52                     | 87          | 392       | 532             | 521           | 1,053             | 97.53               | 2.47               |
| 082 West Valley District        | 754                              | 53                     | 53          | 224       | 332             | 519           | 851               | 99.06               | 0.94               |
| Division I                      | 3,359                            | 211                    | 291         | 1,164     | 1,669           | 1,957         | 3,626             | 98.59               | 1.41               |
| 012 Exposition Park             | 456                              | 13                     | 43          | 204       | 261             | 210           | 471               | 98.73               | 1.27               |
| 038 Metro North                 | 567                              | 35                     | 85          | 215       | 336             | 246           | 582               | 99.66               | 0.34               |
| 060 Rancho Park                 | 439                              | 14                     | 10          | 164       | 188             | 238           | 426               | 98.59               | 1.41               |
| 080 Medi-Cal Long Term District | 5                                |                        |             |           |                 |               |                   |                     |                    |
| Division II                     | 1,467                            | 62                     | 138         | 583       | 785             | 694           | 1,479             | 99.05               | 0.95               |
| 005 Belvedere                   | 474                              | 21                     | 47          | 110       | 178             | 267           | 445               | 95.28               | 4.72               |
| 006 Cudahy                      | 431                              | 25                     | 49          | 174       | 248             | 174           | 422               | 99.29               | 0.71               |
| 013 Metro Family                | 616                              | 28                     | 93          | 250       | 371             | 277           | 648               | 99.38               | 0.62               |
| 015 Metro East                  | 619                              | 31                     | 72          | 249       | 353             | 267           | 620               | 98.23               | 1.77               |
| 017 Florence                    | 376                              | 20                     | 71          | 118       | 209             | 172           | 381               | 93.44               | 6.56               |
| 040 Norwalk                     | 613                              | 28                     | 50          | 192       | 270             | 321           | 591               | 95.94               | 4.06               |
| 070 Metro Special               |                                  |                        |             |           |                 | 2             | 2                 | 100.00              | 0.00               |
| Division III                    | 3,129                            | 153                    | 382         | 1,093     | 1,629           | 1,480         | 3,109             | 97.17               | 2.83               |
| 007 South Special               | 1                                |                        |             |           |                 |               |                   |                     |                    |
| 008 Southwest Special           | 1                                |                        |             |           |                 |               |                   |                     |                    |
| 026 Compton                     | 717                              | 33                     | 77          | 284       | 395             | 340           | 735               | 98.23               | 1.77               |
| 027 South Central               | 374                              | 12                     | 33          | 169       | 214             | 196           | 410               | 98.05               | 1.95               |
| 031 South Family                | 841                              | 25                     | 63          | 318       | 410             | 379           | 789               | 97.34               | 2.66               |
| 062 Paramount                   | 450                              | 21                     | 26          | 185       | 232             | 217           | 449               | 98.00               | 2.00               |
| 083 Southwest Family            | 873                              | 38                     | 70          | 361       | 471             | 362           | 833               | 87.76               | 12.24              |
| Division IV                     | 3,257                            | 129                    | 269         | 1,317     | 1,722           | 1,494         | 3,216             | 95.24               | 4.76               |
| 004 El Monte                    | 530                              | 32                     | 40          | 192       | 264             | 262           | 526               | 98.86               | 1.14               |
| 020 San Gabriel Valley          | 417                              | 32                     | 42          | 162       | 236             | 234           | 470               | 98.30               | 1.70               |
| 036 Pomona                      | 730                              | 53                     | 71          | 283       | 411             | 349           | 760               | 98.03               | 1.97               |
| Medi-Cal Operations Division    | 1,677                            | 117                    | 153         | 637       | 911             | 845           | 1,756             | 98.35               | 1.65               |
| 018 DHS USC Medical Center      | 3                                |                        |             |           |                 | 2             | 2                 | 100.00              | 0.00               |
| Department of Health Services   | 3                                |                        |             |           |                 | 2             | 2                 | 100.00              | 0.00               |

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



## CalWORKs Application Processing by District May 2013

| Districts*   | Applications Received in Month** | Processed During Month |              |              |                 |               | Processing Time   |                     |                    |
|--------------|----------------------------------|------------------------|--------------|--------------|-----------------|---------------|-------------------|---------------------|--------------------|
|              |                                  | Approvals              |              |              | Total Approvals | Non-Approvals | Total Processed** | 1-45 Days (percent) | 46+ Days (percent) |
|              |                                  | Two Parent             | Zero Parent  | All Other    |                 |               |                   |                     |                    |
| <b>Total</b> | <b>12,892</b>                    | <b>672</b>             | <b>1,233</b> | <b>4,794</b> | <b>6,716</b>    | <b>6,472</b>  | <b>13,188</b>     | <b>97.46</b>        | <b>2.54</b>        |

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



## General Relief Application Processing by District May 2013

| District                      | Applications Received in Month* | Processed During Month* |               |                 | Processing Time       |                        |                        |                    |
|-------------------------------|---------------------------------|-------------------------|---------------|-----------------|-----------------------|------------------------|------------------------|--------------------|
|                               |                                 | Approvals               | Non Approvals | Total Processed | 1 - 30 Days (percent) | 31 - 45 Days (percent) | 46 - 60 Days (percent) | 61+ Days (percent) |
| 002 Glendale                  | 824                             | 385                     | 444           | 829             | 98.31                 | 1.09                   | 0.24                   | 0.36               |
| 003 Pasadena                  | 2,018                           | 875                     | 1,190         | 2,065           | 96.51                 | 2.86                   | 0.44                   | 0.19               |
| 011 East Valley Main District |                                 |                         | 14            | 14              | 100.00                | 0.00                   | 0.00                   | 0.00               |
| 034 Lancaster Main District   | 1,508                           | 629                     | 785           | 1,414           | 98.44                 | 1.56                   | 0.00                   | 0.00               |
| 082 West Valley District      |                                 |                         | 2             | 2               | 100.00                | 0.00                   | 0.00                   | 0.00               |
| Division I                    | 4,350                           | 1,889                   | 2,435         | 4,324           | 97.50                 | 2.08                   | 0.25                   | 0.16               |
| 010 Wilshire                  | 1,202                           | 612                     | 627           | 1,239           | 97.01                 | 2.02                   | 0.40                   | 0.56               |
| 014 Civic Center              | 848                             | 473                     | 377           | 850             | 87.41                 | 7.65                   | 2.94                   | 2.00               |
| 060 Rancho Park               | 1,465                           | 702                     | 806           | 1,508           | 95.89                 | 3.05                   | 0.86                   | 0.20               |
| Division II                   | 3,515                           | 1,787                   | 1,810         | 3,597           | 94.27                 | 3.78                   | 1.20                   | 0.75               |
| 013 Metro Family              |                                 |                         | 1             | 1               | 100.00                | 0.00                   | 0.00                   | 0.00               |
| 015 Metro East                | 1,543                           | 744                     | 894           | 1,638           | 95.18                 | 3.85                   | 0.92                   | 0.06               |
| 070 Metro Special             | 2,177                           | 1,264                   | 926           | 2,190           | 98.45                 | 1.23                   | 0.27                   | 0.05               |
| Division III                  | 3,720                           | 2,008                   | 1,821         | 3,829           | 97.05                 | 2.35                   | 0.55                   | 0.05               |
| 007 South Special             | 3,210                           | 1,875                   | 1,436         | 3,311           | 98.13                 | 1.06                   | 0.33                   | 0.48               |
| 008 Southwest Special         | 2,174                           | 1,188                   | 915           | 2,103           | 94.06                 | 3.52                   | 1.24                   | 1.19               |
| 027 South Central             | 805                             | 450                     | 415           | 865             | 95.49                 | 3.35                   | 0.69                   | 0.46               |
| Division IV                   | 6,189                           | 3,513                   | 2,766         | 6,279           | 96.40                 | 2.20                   | 0.68                   | 0.72               |
| 004 El Monte                  |                                 |                         | 1             | 1               | 100.00                | 0.00                   | 0.00                   | 0.00               |
| 020 San Gabriel Valley        | 1,542                           | 736                     | 847           | 1,583           | 98.10                 | 1.20                   | 0.38                   | 0.32               |
| 036 Pomona                    | 933                             | 339                     | 567           | 906             | 96.91                 | 2.98                   | 0.11                   | 0.00               |
| Medi-Cal Operations Division  | 2,475                           | 1,075                   | 1,415         | 2,490           | 97.67                 | 1.85                   | 0.28                   | 0.20               |
| 018 DHS USC Medical Center    | 12                              |                         |               |                 |                       |                        |                        |                    |
| Department of Health Services | 12                              |                         |               |                 |                       |                        |                        |                    |
| Total                         | 20,261                          | 10,272                  | 10,247        | 20,519          | 96.53                 | 2.44                   | 0.61                   | 0.42               |

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



## Refugee Application Processing by District May 2013

| District                     | Applications Received in Month* | Processed During Month* |               |                 | Processing Time       |                    |
|------------------------------|---------------------------------|-------------------------|---------------|-----------------|-----------------------|--------------------|
|                              |                                 | Approvals               | Non Approvals | Total Processed | 1 - 45 Days (percent) | 46+ Days (percent) |
| 002 Glendale                 | 92                              | 67                      | 13            | 80              | 98.75                 | 1.25               |
| Division I                   | 92                              | 67                      | 13            | 80              | 98.75                 | 1.25               |
| 038 Metro North              | 27                              | 16                      | 8             | 24              | 100.00                | 0.00               |
| Division II                  | 27                              | 16                      | 8             | 24              | 100.00                | 0.00               |
| 031 South Family             | 6                               | 4                       | 1             | 5               | 100.00                | 0.00               |
| 083 Southwest Family         | 7                               | 3                       | 4             | 7               | 85.71                 | 14.29              |
| Division IV                  | 13                              | 7                       | 5             | 12              | 91.67                 | 8.33               |
| 020 San Gabriel Valley       | 25                              | 18                      | 14            | 32              | 100.00                | 0.00               |
| Medi-Cal Operations Division | 25                              | 18                      | 14            | 32              | 100.00                | 0.00               |
| Total                        | 157                             | 108                     | 40            | 148             | 98.65                 | 1.35               |

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



## Medical Assistance Only Application Processing May 2013

### Processing Time \*\*\*\*

| Districts*                                 | Applications Received in Month** | Processed During Month** |               |                    | Regular       |             | DAPD         |             |
|--|----------------------------------|--------------------------|---------------|--------------------|---------------|-------------|--------------|-------------|
|  |                                  | Approvals                | Non Approvals | Total Processed*** | 1 - 45 Days % | 46 + Days % | 1- 90 Days % | 90 + Days % |
| 002 Glendale                               | 3,423                            | 3,571                    | 303           | 3,874              | 78.74         | 21.26       | 56.25        | 43.75       |
| 003 Pasadena                               | 1,412                            | 702                      | 292           | 994                | 81.33         | 18.67       | 80.00        | 20.00       |
| 011 East Valley Main District              | 2,453                            | 1,912                    | 589           | 2,501              | 87.14         | 12.86       | 81.40        | 18.60       |
| 034 Lancaster Main District                | 1,003                            | 1,439                    | 402           | 1,841              | 84.35         | 15.65       | 36.07        | 63.93       |
| 082 West Valley District                   | 2,919                            | 2,754                    | 644           | 3,398              | 82.04         | 17.96       | 58.82        | 41.18       |
| Division I                                 | 11,210                           | 10,378                   | 2,230         | 12,608             | 82.32         | 17.68       | 57.14        | 42.86       |
| 010 Wilshire                               | 1,641                            | 1,512                    | 617           | 2,129              | 75.17         | 24.83       | 59.26        | 40.74       |
| 012 Exposition Park                        | 13                               | 31                       | 10            | 41                 | 100.00        | 0.00        | 100.00       | 0.00        |
| 014 Civic Center                           | 117                              | 144                      | 48            | 192                | 75.40         | 24.60       | 80.00        | 20.00       |
| 016 Medi Cal Outreach                      | 5,810                            | 4,788                    | 1,454         | 6,242              | 83.40         | 16.60       | 56.88        | 43.12       |
| 038 Metro North                            | 125                              | 50                       | 63            | 113                | 67.57         | 32.43       | 0.00         | 100.00      |
| 060 Rancho Park                            | 1,063                            | 856                      | 441           | 1,297              | 86.02         | 13.98       | 56.25        | 43.75       |
| 080 Medi-Cal Long Term District            | 699                              | 485                      | 299           | 784                | 40.12         | 59.88       | 63.39        | 36.61       |
| 089 Medi-Cal Mail-In Application Center    | 7,681                            | 4,082                    | 5,709         | 9,791              | 70.55         | 29.45       | 54.00        | 46.00       |
| 092 Hawthorne Medi-Cal District            | 86                               | 59                       | 19            | 78                 | 32.43         | 67.57       | 75.00        | 25.00       |
| Division II                                | 17,235                           | 12,007                   | 8,660         | 20,667             | 74.73         | 25.27       | 57.94        | 42.06       |
| 005 Belvedere                              | 2,527                            | 2,060                    | 449           | 2,509              | 85.51         | 14.49       | 60.29        | 39.71       |
| 006 Cudahy                                 | 1,884                            | 1,472                    | 415           | 1,887              | 84.82         | 15.18       | 71.43        | 28.57       |
| 013 Metro Family                           | 414                              | 477                      | 12            | 489                | 82.58         | 17.42       | 100.00       | 0.00        |
| 015 Metro East                             | 307                              | 214                      | 145           | 359                | 93.04         | 6.96        | 69.23        | 30.77       |
| 017 Florence                               | 688                              | 681                      | 106           | 787                | 76.47         | 23.53       | 40.00        | 60.00       |
| 040 Norwalk                                | 2,521                            | 2,086                    | 361           | 2,447              | 81.37         | 18.63       | 62.75        | 37.25       |
| 070 Metro Special                          | 1,920                            | 1,805                    | 478           | 2,283              | 87.10         | 12.90       | 61.11        | 38.89       |
| Division III                               | 10,261                           | 8,795                    | 1,966         | 10,761             | 84.23         | 15.77       | 61.26        | 38.74       |
| 008 Southwest Special                      | 2,854                            | 2,034                    | 330           | 2,364              | 86.08         | 13.92       | 70.00        | 30.00       |
| 026 Compton                                | 1,731                            | 1,218                    | 314           | 1,532              | 88.14         | 11.86       | 90.00        | 10.00       |
| 027 South Central                          | 477                              | 397                      | 92            | 489                | 89.05         | 10.95       | 80.00        | 20.00       |
| 031 South Family                           | 2,130                            | 1,495                    | 378           | 1,873              | 87.00         | 13.00       | 75.00        | 25.00       |
| 062 Paramount                              | 1,476                            | 1,169                    | 160           | 1,329              | 86.03         | 13.97       | 61.54        | 38.46       |
| 083 Southwest Family                       | 167                              | 131                      | 6             | 137                | 82.35         | 17.65       | 0.00         | 100.00      |
| Division IV                                | 8,835                            | 6,444                    | 1,280         | 7,724              | 86.83         | 13.17       | 73.61        | 26.39       |
| 004 El Monte                               | 6,134                            | 4,041                    | 310           | 4,351              | 79.81         | 20.19       | 67.50        | 32.50       |
| 020 San Gabriel Valley                     | 620                              | 504                      | 226           | 730                | 88.53         | 11.47       | 79.17        | 20.83       |
| 036 Pomona                                 | 3,427                            | 2,512                    | 680           | 3,192              | 74.92         | 25.08       | 42.11        | 57.89       |
| Medi-Cal Operations Division               | 10,181                           | 7,057                    | 1,216         | 8,273              | 78.69         | 21.31       | 57.85        | 42.15       |
| DPSS Total                                 | 57,732                           | 44,685                   | 15,360        | 60,045             | 80.15         | 19.85       | 59.72        | 40.28       |
| Department of Health Services              | 779                              | 535                      | 217           | 752                | 41.99         | 58.01       | 36.04        | 63.96       |
| Department of Children and Family Services | 201                              | 155                      | 25            | 180                | 97.77         | 2.23        | 100.00       | 0.00        |
| Grand Total                                | 58,712                           | 45,375                   | 15,602        | 60,977             | 79.96         | 20.04       | 54.95        | 45.05       |

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

\*\*\* Of the **60,977** applications processed during the month, **59,126** were regular and **1,851** were DAPD (Disability and Adult Programs Division). Also included are denied CalWORKs applications that are reevaluated for MAO.

\*\*\*\* Applications not meeting Medi-Cal citizenship requirements are excluded from the processing time columns



## CalFresh Application Processing by District May 2013

| Districts*                      | Applications Received in Month** | Approvals            |                           |        | Non Approvals        |                           |        | Total Processed | Percent Processed in 30 Days |                           |        |
|---------------------------------|----------------------------------|----------------------|---------------------------|--------|----------------------|---------------------------|--------|-----------------|------------------------------|---------------------------|--------|
|                                 |                                  | Public Assistance*** | Non-Public Assistance**** | Total  | Public Assistance*** | Non-Public Assistance**** | Total  |                 | Public Assistance***         | Non Public Assistance**** | Total  |
| 002 Glendale                    | 2,227                            | 230                  | 1,053                     | 1,283  | 145                  | 785                       | 930    | 2,213           | 97.60                        | 97.93                     | 97.88  |
| 003 Pasadena                    | 2,779                            | 77                   | 1,379                     | 1,456  | 94                   | 1,376                     | 1,470  | 2,926           | 82.46                        | 93.58                     | 92.93  |
| 011 East Valley Main District   | 2,313                            | 374                  | 1,163                     | 1,537  | 178                  | 624                       | 802    | 2,339           | 97.83                        | 96.70                     | 96.96  |
| 034 Lancaster Main District     | 3,269                            | 421                  | 1,296                     | 1,717  | 277                  | 1,289                     | 1,566  | 3,283           | 96.70                        | 97.21                     | 97.10  |
| 082 West Valley District        | 2,032                            | 234                  | 958                       | 1,192  | 314                  | 627                       | 941    | 2,133           | 97.99                        | 92.62                     | 94.00  |
| Division I                      | 12,620                           | 1,336                | 5,849                     | 7,185  | 1,008                | 4,701                     | 5,709  | 12,894          | 96.37                        | 95.61                     | 95.75  |
| 010 Wilshire                    | 2,725                            |                      | 1,437                     | 1,437  |                      | 1,254                     | 1,254  | 2,691           |                              | 87.33                     | 87.33  |
| 012 Exposition Park             | 428                              | 217                  | 72                        | 289    | 135                  | 22                        | 157    | 446             | 96.31                        | 88.30                     | 94.62  |
| 014 Civic Center                | 928                              |                      | 441                       | 441    |                      | 496                       | 496    | 937             |                              | 93.28                     | 93.28  |
| 038 Metro North                 | 445                              | 223                  | 75                        | 298    | 128                  | 20                        | 148    | 446             | 98.29                        | 94.74                     | 97.53  |
| 060 Rancho Park                 | 2,843                            | 165                  | 1,362                     | 1,527  | 130                  | 1,196                     | 1,326  | 2,853           | 97.97                        | 93.82                     | 94.25  |
| 080 Medi-Cal Long Term District | 3                                |                      |                           |        |                      |                           |        |                 |                              |                           |        |
| Division II                     | 7,372                            | 605                  | 3,387                     | 3,992  | 393                  | 2,988                     | 3,381  | 7,373           | 97.49                        | 90.93                     | 91.82  |
| 005 Belvedere                   | 1,618                            | 164                  | 840                       | 1,004  | 112                  | 511                       | 623    | 1,627           | 90.94                        | 92.60                     | 92.32  |
| 006 Cudahy                      | 1,135                            | 184                  | 553                       | 737    | 71                   | 388                       | 459    | 1,196           | 97.25                        | 92.56                     | 93.56  |
| 013 Metro Family                | 491                              | 241                  | 138                       | 379    | 109                  | 25                        | 134    | 513             | 94.86                        | 90.18                     | 93.37  |
| 015 Metro East                  | 2,557                            | 267                  | 1,192                     | 1,459  | 164                  | 960                       | 1,124  | 2,583           | 94.43                        | 96.10                     | 95.82  |
| 017 Florence                    | 782                              | 166                  | 379                       | 545    | 112                  | 185                       | 297    | 842             | 96.04                        | 78.72                     | 84.44  |
| 040 Norwalk                     | 1,329                            | 216                  | 535                       | 751    | 159                  | 412                       | 571    | 1,322           | 71.73                        | 91.24                     | 85.70  |
| 070 Metro Special               | 3,792                            |                      | 2,121                     | 2,121  | 2                    | 1,689                     | 1,691  | 3,812           | 100.00                       | 97.11                     | 97.11  |
| Division III                    | 11,704                           | 1,238                | 5,758                     | 6,996  | 729                  | 4,170                     | 4,899  | 11,895          | 90.29                        | 94.13                     | 93.49  |
| 007 South Special               | 3,249                            |                      | 1,722                     | 1,722  |                      | 1,533                     | 1,533  | 3,255           |                              | 98.80                     | 98.80  |
| 008 Southwest Special           | 3,753                            |                      | 2,038                     | 2,038  |                      | 1,621                     | 1,621  | 3,659           |                              | 96.64                     | 96.64  |
| 026 Compton                     | 1,337                            | 331                  | 534                       | 865    | 153                  | 379                       | 532    | 1,397           | 96.90                        | 92.77                     | 94.20  |
| 027 South Central               | 1,443                            | 122                  | 650                       | 772    | 94                   | 560                       | 654    | 1,426           | 96.30                        | 96.36                     | 96.35  |
| 031 South Family                | 1,944                            | 304                  | 702                       | 1,006  | 205                  | 453                       | 658    | 1,664           | 96.46                        | 94.20                     | 94.89  |
| 062 Paramount                   | 842                              | 176                  | 363                       | 539    | 93                   | 201                       | 294    | 833             | 97.77                        | 96.63                     | 97.00  |
| 083 Southwest Family            | 857                              | 341                  | 200                       | 541    | 239                  | 90                        | 329    | 870             | 72.59                        | 70.69                     | 71.95  |
| Division IV                     | 13,425                           | 1,274                | 6,209                     | 7,483  | 784                  | 4,837                     | 5,621  | 13,104          | 89.99                        | 95.99                     | 95.05  |
| 004 El Monte                    | 1,444                            | 191                  | 651                       | 842    | 106                  | 384                       | 490    | 1,332           | 92.59                        | 95.65                     | 94.97  |
| 020 San Gabriel Valley          | 2,578                            | 197                  | 1,230                     | 1,427  | 87                   | 1,124                     | 1,211  | 2,638           | 96.13                        | 96.30                     | 96.29  |
| 036 Pomona                      | 2,571                            | 324                  | 1,198                     | 1,522  | 214                  | 994                       | 1,208  | 2,730           | 94.24                        | 90.37                     | 91.14  |
| Medi-Cal Operations Division    | 6,593                            | 712                  | 3,079                     | 3,791  | 407                  | 2,502                     | 2,909  | 6,700           | 94.28                        | 93.85                     | 93.93  |
| 018 DHS USC Medical Center      | 20                               |                      |                           |        | 2                    | 1                         | 3      | 3               | 100.00                       | 100.00                    | 100.00 |
| Department of Health Services   | 20                               |                      |                           |        | 2                    | 1                         | 3      | 3               | 100.00                       | 100.00                    | 100.00 |
| Total                           | 51,734                           | 5,165                | 24,282                    | 29,447 | 3,323                | 19,199                    | 22,522 | 51,969          | 93.27                        | 94.46                     | 94.26  |

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

\*\*\* All members of the CalFresh household received CalWORKs assistance during the month.

\*\*\*\* None, or only some, of the members of the CalFresh household received CalWORKs assistance during month.

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## In-Home Supportive Services Application Processing by Office May 2013

| Office                      | Applications Received in Month* | Processed During month* |               |                  |
|-----------------------------|---------------------------------|-------------------------|---------------|------------------|
|                             |                                 | Approvals               | Non-Approvals | Total Processed* |
| 019 IHSS Ops II - Pomona    | 489                             | 82                      | 221           | 303              |
| 074 IHSS Ops II El Monte    | 726                             | 408                     | 400           | 808              |
| East Region                 | 1,215                           | 490                     | 621           | 1,111            |
| 047 IHSS Ops III Metro IHSS | 770                             | 372                     | 515           | 887              |
| 075 La Cienega IHSS         | 203                             | 120                     | 225           | 345              |
| Metro West Region           | 973                             | 492                     | 740           | 1,232            |
| 001 IHSS Ops I Chatsworth   | 783                             | 369                     | 388           | 757              |
| 035 IHSS Ops I - Lancaster  | 338                             | 171                     | 194           | 365              |
| 073 IHSS Ops I - Burbank    | 367                             | 189                     | 388           | 577              |
| North Region                | 1,488                           | 729                     | 970           | 1,699            |
| 077 IHSS Ops IV Hawthorne   | 601                             | 409                     | 775           | 1,184            |
| South Region                | 601                             | 409                     | 775           | 1,184            |
| Total                       | 4,277                           | 2,120                   | 3,106         | 5,226            |

\* Applications Received in One Month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications in the month and the number processed that same month.



## Cash Aid Programs Terminations by District May 2013

| District*                      | CalWORKs      |              |                |               | General Relief |              |              | Refugee   | CAPI       |
|--------------------------------|---------------|--------------|----------------|---------------|----------------|--------------|--------------|-----------|------------|
|                                | Total         | Two Parent** | Zero Parent*** | All Other**** | Total          | Employable   | Unemployable |           |            |
| 002 Glendale                   | 329           | 89           | 27             | 213           | 512            | 283          | 229          | 56        |            |
| 003 Pasadena, San Fernando     | 187           | 26           | 32             | 129           | 1,104          | 599          | 505          |           |            |
| 011 East Valley, Santa Clarita | 595           | 86           | 98             | 411           |                |              |              |           |            |
| 034 Lancaster Main District    | 792           | 114          | 109            | 569           | 797            | 534          | 263          |           |            |
| 082 West Valley                | 534           | 79           | 82             | 373           |                |              |              |           |            |
| <b>Division I</b>              | <b>2,437</b>  | <b>394</b>   | <b>348</b>     | <b>1,695</b>  | <b>2,413</b>   | <b>1,416</b> | <b>997</b>   | <b>56</b> |            |
| 010 Wilshire                   |               |              |                |               | 752            | 406          | 346          |           | 126        |
| 012 Exposition Park            | 463           | 39           | 55             | 369           |                |              |              |           |            |
| 014 Civic Center               |               |              |                |               | 805            | 316          | 489          |           |            |
| 038 Metro North                | 444           | 59           | 93             | 292           |                |              |              | 18        |            |
| 060 Rancho Park                | 430           | 48           | 35             | 347           | 975            | 526          | 449          |           |            |
| <b>Division II</b>             | <b>1,337</b>  | <b>146</b>   | <b>183</b>     | <b>1,008</b>  | <b>2,532</b>   | <b>1,248</b> | <b>1,284</b> | <b>18</b> | <b>126</b> |
| 005 Belvedere                  | 250           | 27           | 36             | 187           |                |              |              |           |            |
| 006 Cudahy                     | 367           | 47           | 73             | 247           |                |              |              |           |            |
| 013 Metro Family               | 427           | 40           | 98             | 289           |                |              |              |           |            |
| 015 Metro East Main Office     | 570           | 67           | 122            | 381           | 909            | 575          | 334          |           |            |
| 017 Florence                   | 470           | 30           | 168            | 272           |                |              |              |           |            |
| 040 Norwalk                    | 359           | 50           | 42             | 267           |                |              |              |           |            |
| 070 Metro Special              |               |              |                |               | 1,929          | 1,060        | 869          |           |            |
| <b>Division III</b>            | <b>2,443</b>  | <b>261</b>   | <b>539</b>     | <b>1,643</b>  | <b>2,838</b>   | <b>1,635</b> | <b>1,203</b> |           |            |
| 007 South Special              |               |              |                |               | 2,355          | 1,486        | 869          |           |            |
| 008 Southwest Special          | 2             |              |                | 2             | 1,665          | 886          | 779          |           |            |
| 026 Compton                    | 582           | 73           | 91             | 418           | 1              |              | 1            |           |            |
| 027 South Central              | 370           | 37           | 59             | 274           | 417            | 255          | 162          |           |            |
| 031 South Family               | 671           | 56           | 76             | 539           |                |              |              | 6         |            |
| 062 Paramount                  | 298           | 37           | 34             | 227           |                |              |              |           |            |
| 083 Southwest Family           | 1,054         | 94           | 123            | 837           |                |              |              | 2         |            |
| <b>Division IV</b>             | <b>2,977</b>  | <b>297</b>   | <b>383</b>     | <b>2,297</b>  | <b>4,438</b>   | <b>2,627</b> | <b>1,811</b> | <b>8</b>  |            |
| 004 El Monte                   | 370           | 61           | 65             | 244           |                |              |              |           |            |
| 020 San Gabriel Valley         | 243           | 51           | 31             | 161           | 987            | 568          | 419          | 10        |            |
| 036 Pomona                     | 605           | 78           | 87             | 440           | 497            | 332          | 165          |           |            |
| <b>Division V GAIN Regions</b> | <b>1,218</b>  | <b>190</b>   | <b>183</b>     | <b>845</b>    | <b>1,484</b>   | <b>900</b>   | <b>584</b>   | <b>10</b> |            |
| <b>Total</b>                   | <b>10,412</b> | <b>1,288</b> | <b>1,636</b>   | <b>7,488</b>  | <b>13,705</b>  | <b>7,826</b> | <b>5,879</b> | <b>92</b> | <b>126</b> |

\* Numbers for these offices include both the Main and Branch offices.

\*\* This Category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.



## Supplemental Programs Terminations by District May 2013

| District*   | Medical Assistance Only | CalFresh      |              |               | Total All Aids**<br>Cash Aid and Supplemental Programs |
|---|-------------------------|---------------|--------------|---------------|--|
|   |                         | Total         | PACF         | NACF          |  |
| 002 Glendale                                      | 645                     | 1,670         | 136          | 1,534         | 3,212  |
| 003 Pasadena, San Fernando                        | 294                     | 1,624         | 60           | 1,564         | 3,209  |
| 011 East Valley, Santa Clarita                    | 639                     | 1,841         | 248          | 1,593         | 3,075  |
| 034 Lancaster Main District                       | 564                     | 2,349         | 267          | 2,082         | 4,502  |
| 082 West Valley                                   | 1,099                   | 2,320         | 215          | 2,105         | 3,953  |
| <b>Division I</b>                                 | <b>3,241</b>            | <b>9,804</b>  | <b>926</b>   | <b>8,878</b>  | <b>17,951</b>  |
| 010 Wilshire                                      | 504                     | 1,952         |              | 1,952         | 3,334  |
| 012 Exposition Park                               | 118                     | 375           | 135          | 240           | 956  |
| 014 Civic Center                                  | 53                      | 572           |              | 572           | 1,430  |
| 016 Medi Cal Outreach                             | 1,326                   |               |              |               | 1,326  |
| 038 Metro North                                   | 169                     | 547           | 180          | 367           | 1,178  |
| 060 Rancho Park                                   | 359                     | 2,018         | 169          | 1,849         | 3,782  |
| 080 Medi-Cal Long Term District                   | 506                     |               |              |               | 506  |
| 089 Medi-Cal Mail-In Application Center           | 65                      |               |              |               | 65   |
| 092 Hawthorne Medi-Cal District                   | 804                     |               |              |               | 804  |
| <b>Division II</b>                                | <b>3,904</b>            | <b>5,464</b>  | <b>484</b>   | <b>4,980</b>  | <b>13,381</b>  |
| 005 Belvedere                                     | 918                     | 1,828         | 90           | 1,738         | 2,996  |
| 006 Cudahy  | 446                     | 1,026         | 129          | 897           | 1,839  |
| 013 Metro Family                                  | 344                     | 740           | 117          | 623           | 1,511  |
| 015 Metro East Main Office                        | 227                     | 1,475         | 184          | 1,291         | 3,181  |
| 017 Florence                                      | 263                     | 938           | 185          | 753           | 1,671  |
| 040 Norwalk                                       | 698                     | 1,066         | 142          | 924           | 2,123  |
| 070 Metro Special                                 | 575                     | 3,168         |              | 3,168         | 5,672  |
| <b>Division III</b>                               | <b>3,471</b>            | <b>10,241</b> | <b>847</b>   | <b>9,394</b>  | <b>18,993</b>  |
| 007 South Special                                 |                         | 2,180         |              | 2,180         | 4,535  |
| 008 Southwest Special                             | 784                     | 2,864         |              | 2,864         | 5,315  |
| 026 Compton                                       | 620                     | 1,315         | 208          | 1,107         | 2,518  |
| 027 South Central                                 | 242                     | 1,201         | 123          | 1,078         | 2,230  |
| 031 South Family                                  | 518                     | 1,554         | 279          | 1,275         | 2,749  |
| 062 Paramount                                     | 379                     | 728           | 114          | 614           | 1,405  |
| 083 Southwest Family                              | 250                     | 1,030         | 397          | 633           | 2,336  |
| <b>Division IV</b>                                | <b>2,793</b>            | <b>10,872</b> | <b>1,121</b> | <b>9,751</b>  | <b>21,088</b>  |
| 004 El Monte                                      | 735                     | 1,043         | 109          | 934           | 2,148  |
| 020 San Gabriel Valley                            | 411                     | 1,641         | 76           | 1,565         | 3,292  |
| 036 Pomona  | 744                     | 2,105         | 238          | 1,867         | 3,951  |
| <b>Division V GAIN Regions</b>                    | <b>1,890</b>            | <b>4,789</b>  | <b>423</b>   | <b>4,366</b>  | <b>9,391</b>   |
| 090 Northridge Regional Medi-Cal District         | 2                       |               |              |               | 2  |
| <b>Division VI</b>                                | <b>2</b>                |               |              |               | <b>2</b>   |
| <b>DPSS Total**</b>                               | <b>15,301</b>           | <b>41,170</b> | <b>3,801</b> | <b>37,369</b> | <b>82,948</b>  |
| <b>Department of Health Services</b>              | <b>23</b>               |               |              |               | <b>23</b>  |
| <b>Department of Children and Family Services</b> | <b>94</b>               |               |              |               | <b>94</b>  |
| <b>Grand Total**</b>                              | <b>15,418</b>           | <b>41,170</b> | <b>3,801</b> | <b>37,369</b> | <b>83,065</b>  |

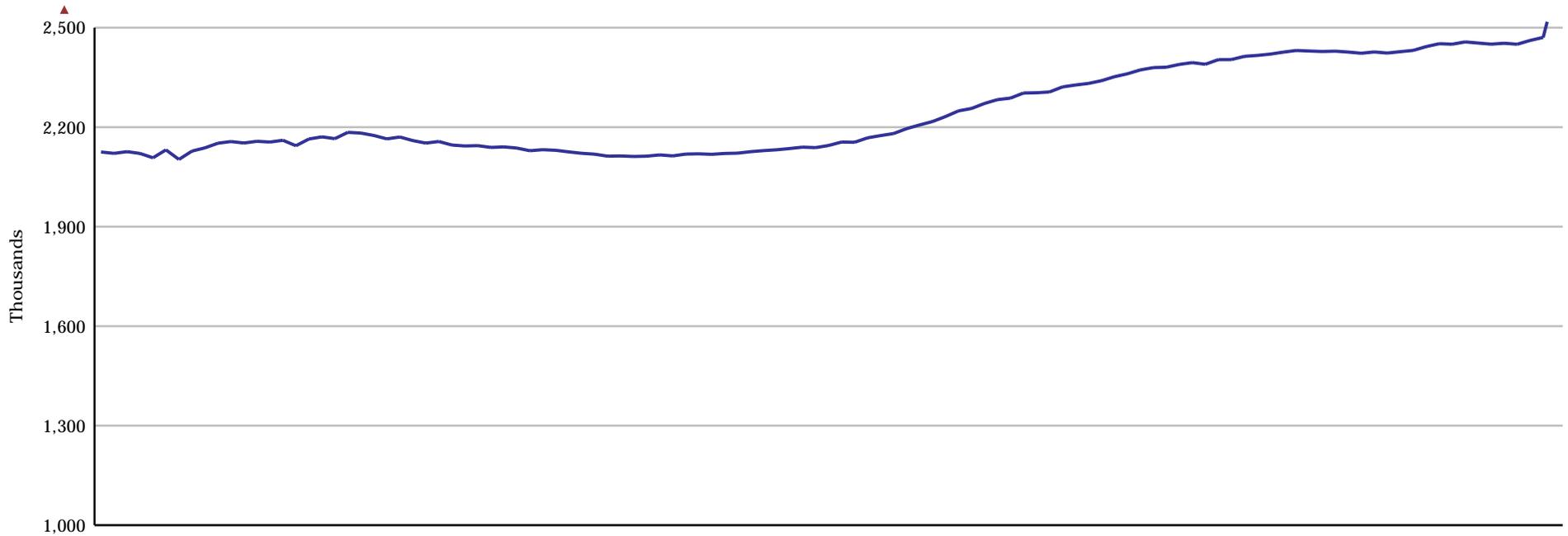
\* Numbers for Main Districts include both Main and Branch offices.

\*\* DPSS Total and Grand Total counts for Total All Aids include IHSS caseload found on page 7.



## Persons Aided - All Aids Combined

January 2004 to May 2013

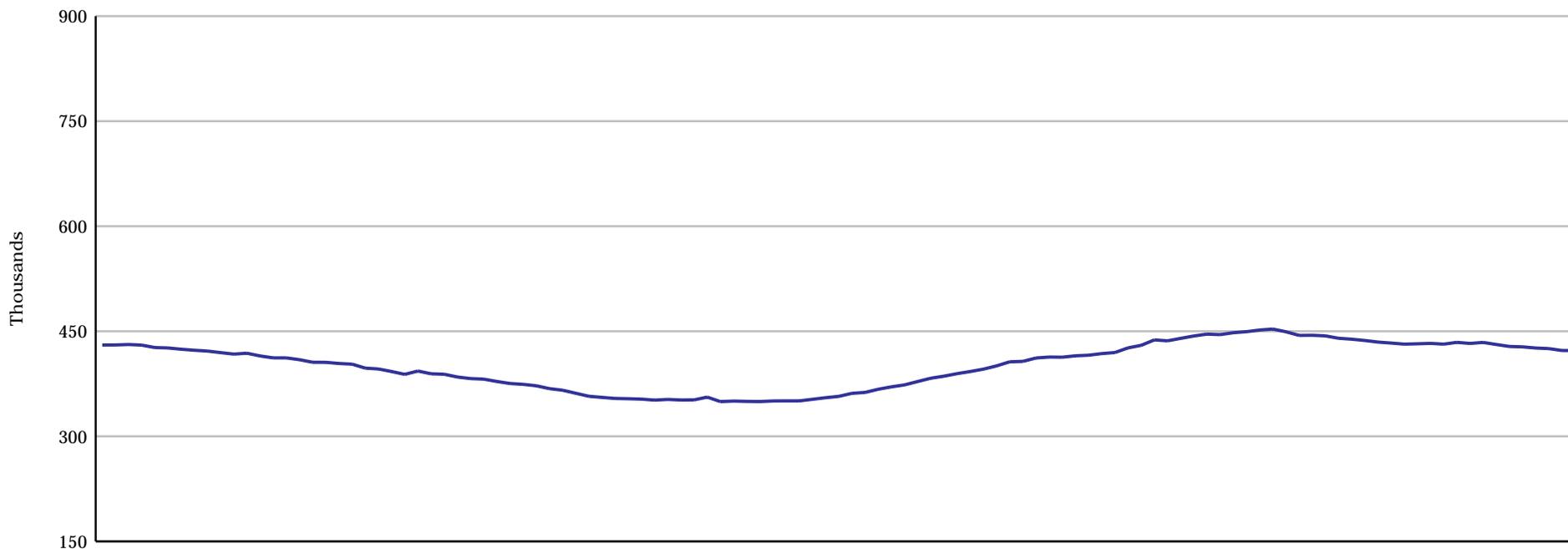


|           | 2004      | 2005      | 2006      | 2007      | 2008      | 2009      | 2010      | 2011      | 2012      | 2013      |
|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| January   | 2,125,174 | 2,157,416 | 2,159,561 | 2,125,532 | 2,120,743 | 2,174,614 | 2,303,749 | 2,394,585 | 2,426,501 | 2,453,083 |
| February  | 2,121,033 | 2,155,158 | 2,151,993 | 2,121,183 | 2,121,664 | 2,180,687 | 2,306,162 | 2,389,716 | 2,422,909 | 2,450,013 |
| March     | 2,126,252 | 2,160,504 | 2,156,830 | 2,118,608 | 2,126,084 | 2,195,497 | 2,321,333 | 2,403,761 | 2,426,841 | 2,461,628 |
| April     | 2,120,822 | 2,143,971 | 2,146,245 | 2,112,631 | 2,129,358 | 2,206,577 | 2,327,154 | 2,403,859 | 2,423,481 | 2,470,580 |
| May       | 2,107,699 | 2,164,290 | 2,143,301 | 2,113,264 | 2,131,845 | 2,216,924 | 2,331,869 | 2,413,553 | 2,427,711 | 2,519,023 |
| June      | 2,131,565 | 2,170,799 | 2,144,293 | 2,111,673 | 2,135,562 | 2,232,040 | 2,340,068 | 2,416,384 | 2,431,477 |           |
| July      | 2,102,765 | 2,165,355 | 2,138,980 | 2,112,568 | 2,139,790 | 2,249,143 | 2,352,189 | 2,420,344 | 2,442,987 |           |
| August    | 2,127,918 | 2,184,371 | 2,140,548 | 2,116,434 | 2,138,281 | 2,256,283 | 2,360,927 | 2,426,295 | 2,451,696 |           |
| September | 2,137,604 | 2,182,116 | 2,137,037 | 2,113,352 | 2,144,760 | 2,271,473 | 2,372,707 | 2,431,316 | 2,450,230 |           |
| October   | 2,151,665 | 2,174,983 | 2,129,048 | 2,118,831 | 2,155,204 | 2,283,036 | 2,379,568 | 2,429,646 | 2,457,086 |           |
| November  | 2,156,602 | 2,164,674 | 2,132,091 | 2,119,663 | 2,154,415 | 2,287,582 | 2,380,834 | 2,428,279 | 2,453,757 |           |
| December  | 2,152,193 | 2,170,366 | 2,130,380 | 2,118,174 | 2,167,776 | 2,302,924 | 2,389,268 | 2,429,214 | 2,450,333 |           |



## Persons Aided - CalWORKs

January 2004 to May 2013

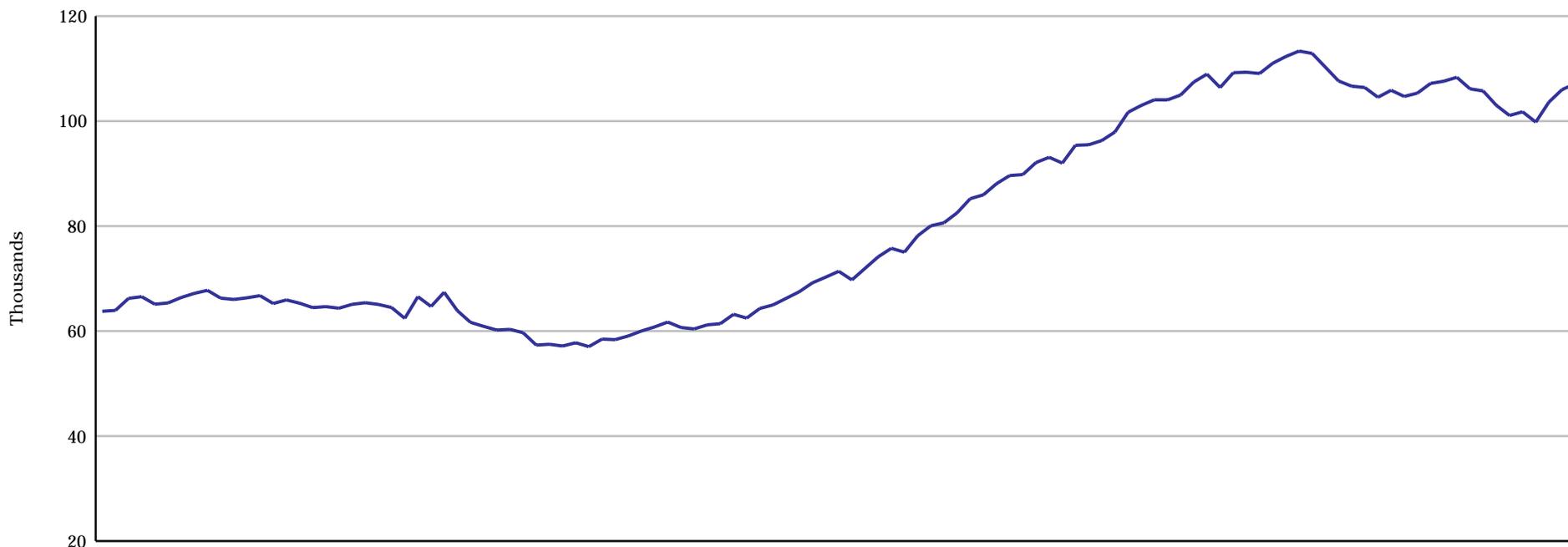


|           | 2004    | 2005    | 2006    | 2007    | 2008    | 2009    | 2010    | 2011    | 2012    | 2013    |
|-----------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| January   | 430,391 | 414,741 | 393,222 | 361,495 | 350,311 | 370,631 | 413,178 | 445,949 | 436,846 | 427,728 |
| February  | 430,449 | 411,996 | 389,308 | 357,170 | 349,868 | 373,398 | 412,969 | 445,154 | 434,536 | 426,054 |
| March     | 431,113 | 411,982 | 388,639 | 355,533 | 349,622 | 378,222 | 414,952 | 447,929 | 433,157 | 425,255 |
| April     | 430,219 | 409,394 | 384,683 | 354,031 | 350,448 | 382,959 | 415,809 | 449,363 | 431,619 | 422,502 |
| May       | 426,729 | 405,720 | 382,422 | 353,662 | 350,578 | 385,883 | 418,101 | 451,770 | 432,124 | 422,504 |
| June      | 426,184 | 405,630 | 381,675 | 353,094 | 350,570 | 389,509 | 419,613 | 453,164 | 432,684 |         |
| July      | 424,338 | 403,975 | 378,299 | 351,664 | 352,835 | 392,490 | 426,282 | 449,303 | 431,612 |         |
| August    | 422,880 | 403,067 | 375,389 | 352,669 | 355,100 | 395,902 | 429,910 | 444,096 | 434,159 |         |
| September | 421,714 | 397,342 | 374,190 | 351,816 | 357,008 | 400,534 | 437,714 | 444,308 | 432,602 |         |
| October   | 419,500 | 396,161 | 372,159 | 352,014 | 361,378 | 406,371 | 436,323 | 443,415 | 434,071 |         |
| November  | 417,371 | 392,509 | 368,084 | 355,989 | 362,652 | 406,992 | 439,859 | 440,023 | 431,092 |         |
| December  | 418,660 | 388,447 | 365,841 | 349,574 | 367,163 | 411,842 | 443,245 | 438,715 | 428,294 |         |



## Persons Aided - General Relief

January 2004 to May 2013



|           | 2004   | 2005   | 2006   | 2007   | 2008   | 2009   | 2010    | 2011    | 2012    | 2013    |
|-----------|--------|--------|--------|--------|--------|--------|---------|---------|---------|---------|
| January   | 63,771 | 66,742 | 66,552 | 57,776 | 63,189 | 75,764 | 93,105  | 108,951 | 106,395 | 101,771 |
| February  | 63,932 | 65,248 | 64,682 | 57,034 | 62,466 | 75,029 | 91,999  | 106,390 | 104,536 | 99,802  |
| March     | 66,224 | 65,932 | 67,390 | 58,470 | 64,302 | 78,145 | 95,395  | 109,212 | 105,869 | 103,623 |
| April     | 66,545 | 65,309 | 63,895 | 58,365 | 64,974 | 80,052 | 95,486  | 109,311 | 104,699 | 106,003 |
| May       | 65,112 | 64,467 | 61,660 | 59,065 | 66,227 | 80,623 | 96,286  | 109,062 | 105,329 | 107,118 |
| June      | 65,352 | 64,652 | 60,895 | 60,014 | 67,488 | 82,524 | 97,923  | 111,018 | 107,177 |         |
| July      | 66,386 | 64,349 | 60,187 | 60,786 | 69,193 | 85,223 | 101,683 | 112,308 | 107,593 |         |
| August    | 67,178 | 65,091 | 60,321 | 61,715 | 70,260 | 85,953 | 102,982 | 113,344 | 108,347 |         |
| September | 67,760 | 65,397 | 59,683 | 60,678 | 71,387 | 88,079 | 104,057 | 112,898 | 106,145 |         |
| October   | 66,270 | 65,069 | 57,321 | 60,403 | 69,738 | 89,627 | 104,042 | 110,285 | 105,747 |         |
| November  | 66,013 | 64,484 | 57,487 | 61,178 | 71,942 | 89,813 | 104,969 | 107,656 | 103,006 |         |
| December  | 66,330 | 62,421 | 57,145 | 61,406 | 74,143 | 92,103 | 107,452 | 106,647 | 101,071 |         |

NOTE: Includes refugees on GR.



## Persons Aided - Refugee

January 2004 to May 2013



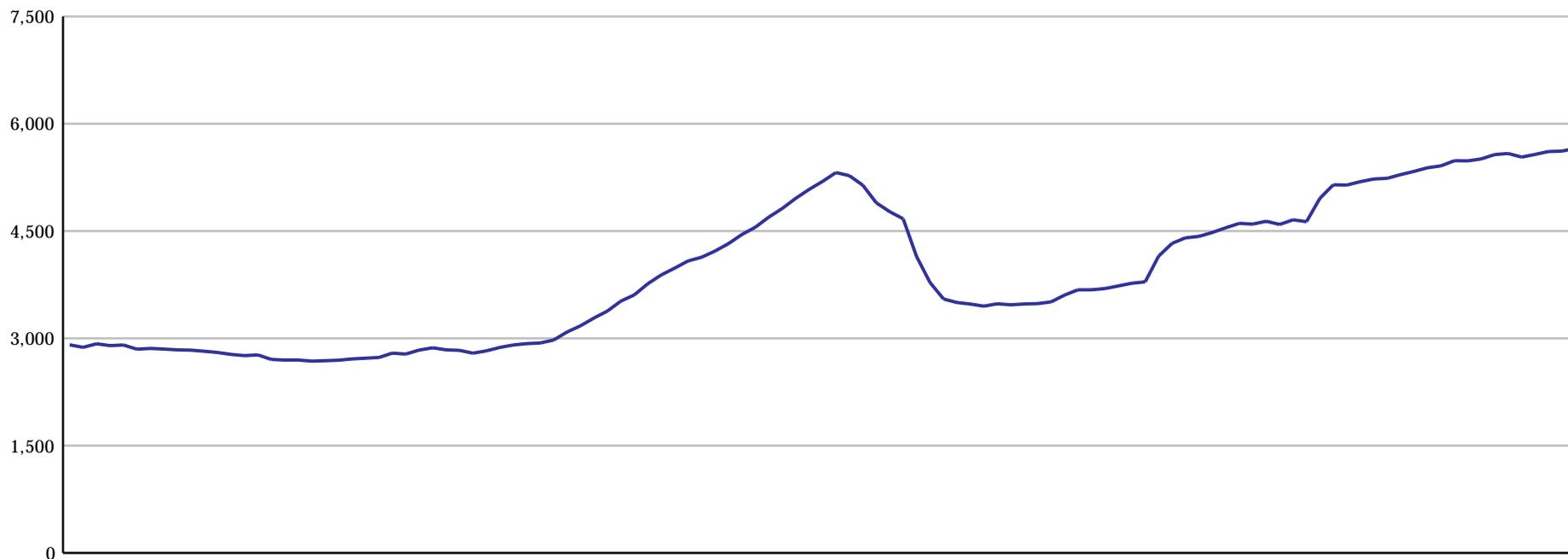
|           | 2004 | 2005 | 2006 | 2007  | 2008  | 2009  | 2010  | 2011 | 2012 | 2013 |
|-----------|------|------|------|-------|-------|-------|-------|------|------|------|
| January   | 524  | 399  | 414  | 992   | 1,292 | 1,410 | 1,380 | 768  | 529  | 698  |
| February  | 536  | 409  | 418  | 1,005 | 1,326 | 1,542 | 1,323 | 709  | 496  | 743  |
| March     | 500  | 437  | 429  | 993   | 1,347 | 1,630 | 1,293 | 740  | 467  | 806  |
| April     | 494  | 453  | 401  | 904   | 1,372 | 1,677 | 1,309 | 614  | 463  | 790  |
| May       | 452  | 433  | 379  | 839   | 1,241 | 1,622 | 1,235 | 543  | 479  | 776  |
| June      | 457  | 440  | 395  | 852   | 1,253 | 1,669 | 1,246 | 596  | 484  |      |
| July      | 440  | 445  | 444  | 817   | 1,232 | 1,746 | 1,219 | 598  | 473  |      |
| August    | 422  | 441  | 491  | 853   | 1,269 | 1,793 | 1,143 | 550  | 521  |      |
| September | 394  | 432  | 605  | 885   | 1,319 | 1,786 | 1,080 | 511  | 556  |      |
| October   | 399  | 422  | 642  | 1,029 | 1,407 | 1,706 | 1,023 | 533  | 629  |      |
| November  | 381  | 420  | 848  | 1,132 | 1,387 | 1,554 | 888   | 566  | 666  |      |
| December  | 388  | 404  | 966  | 1,267 | 1,446 | 1,502 | 870   | 571  | 672  |      |

NOTE: 1. Person counts exclude refugees who time-expired from RRP/CalWORKs and RCA programs.



## Persons Aided - CAPI\*

January 2004 to May 2013



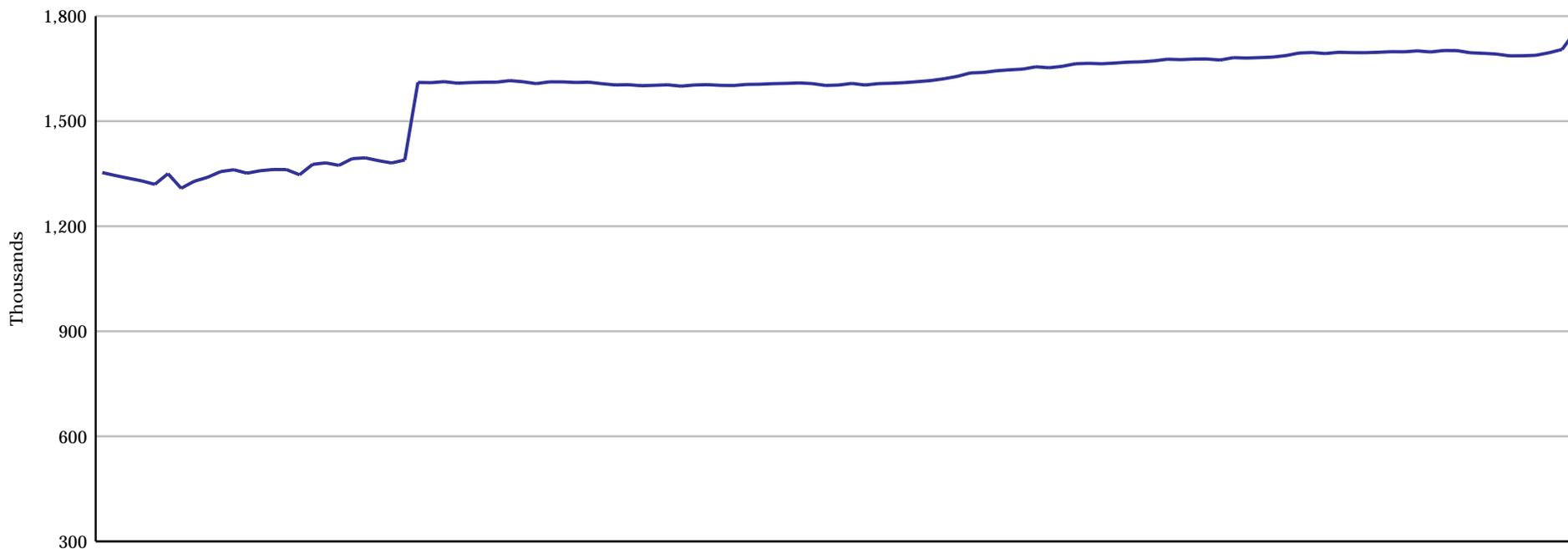
|           | 2004  | 2005  | 2006  | 2007  | 2008  | 2009  | 2010  | 2011  | 2012  | 2013  |
|-----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| January   | 2,909 | 2,775 | 2,793 | 2,976 | 4,220 | 4,895 | 3,485 | 4,425 | 5,190 | 5,534 |
| February  | 2,874 | 2,758 | 2,780 | 3,089 | 4,323 | 4,771 | 3,509 | 4,480 | 5,228 | 5,571 |
| March     | 2,924 | 2,768 | 2,836 | 3,175 | 4,451 | 4,671 | 3,604 | 4,546 | 5,237 | 5,612 |
| April     | 2,898 | 2,705 | 2,868 | 3,284 | 4,553 | 4,141 | 3,678 | 4,607 | 5,289 | 5,617 |
| May       | 2,907 | 2,696 | 2,839 | 3,381 | 4,695 | 3,779 | 3,678 | 4,597 | 5,334 | 5,657 |
| June      | 2,848 | 2,697 | 2,832 | 3,520 | 4,815 | 3,550 | 3,695 | 4,637 | 5,385 |       |
| July      | 2,859 | 2,681 | 2,792 | 3,607 | 4,957 | 3,500 | 3,732 | 4,592 | 5,411 |       |
| August    | 2,850 | 2,687 | 2,825 | 3,763 | 5,082 | 3,479 | 3,770 | 4,657 | 5,483 |       |
| September | 2,839 | 2,694 | 2,873 | 3,886 | 5,194 | 3,449 | 3,789 | 4,631 | 5,481 |       |
| October   | 2,835 | 2,712 | 2,907 | 3,981 | 5,318 | 3,483 | 4,149 | 4,959 | 5,508 |       |
| November  | 2,820 | 2,722 | 2,926 | 4,082 | 5,274 | 3,468 | 4,328 | 5,147 | 5,569 |       |
| December  | 2,802 | 2,732 | 2,935 | 4,133 | 5,140 | 3,480 | 4,405 | 5,143 | 5,584 |       |

\*Cash Assistance Program for Immigrants



## Persons Aided - Medical Assistance Only

January 2004 to May 2013



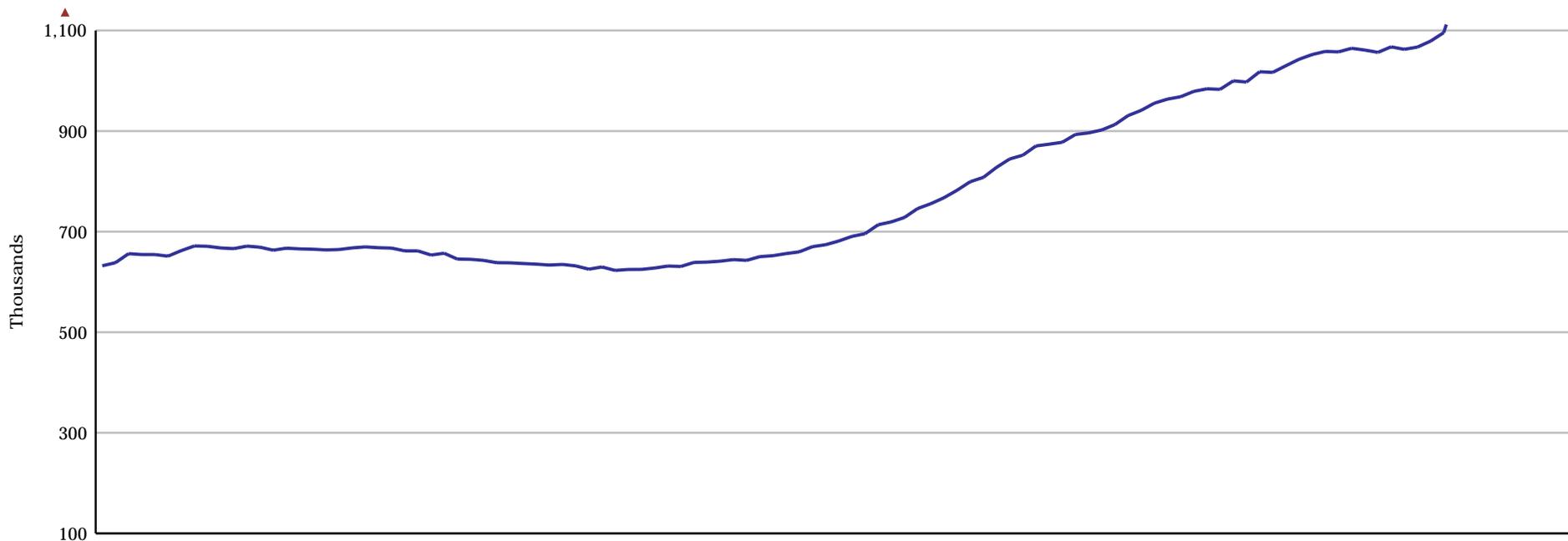
|           | 2004      | 2005      | 2006      | 2007      | 2008      | 2009      | 2010      | 2011      | 2012      | 2013      |
|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| January   | 1,353,228 | 1,358,470 | 1,610,580 | 1,610,495 | 1,601,826 | 1,608,284 | 1,652,545 | 1,677,657 | 1,695,530 | 1,686,728 |
| February  | 1,344,771 | 1,362,025 | 1,609,912 | 1,611,324 | 1,604,958 | 1,609,965 | 1,656,625 | 1,674,595 | 1,696,763 | 1,688,211 |
| March     | 1,336,927 | 1,361,840 | 1,612,873 | 1,606,981 | 1,605,420 | 1,612,871 | 1,664,015 | 1,681,467 | 1,698,376 | 1,695,285 |
| April     | 1,329,514 | 1,346,964 | 1,608,581 | 1,603,501 | 1,607,132 | 1,615,916 | 1,665,214 | 1,680,359 | 1,698,100 | 1,704,905 |
| May       | 1,319,549 | 1,376,740 | 1,610,182 | 1,604,117 | 1,607,865 | 1,621,134 | 1,663,980 | 1,681,497 | 1,700,809 | 1,755,996 |
| June      | 1,350,166 | 1,380,861 | 1,611,201 | 1,601,343 | 1,609,248 | 1,627,826 | 1,665,971 | 1,683,049 | 1,697,665 |           |
| July      | 1,308,380 | 1,373,812 | 1,611,515 | 1,602,534 | 1,607,295 | 1,637,703 | 1,668,643 | 1,687,322 | 1,701,787 |           |
| August    | 1,328,548 | 1,392,970 | 1,615,820 | 1,603,846 | 1,602,051 | 1,639,215 | 1,669,561 | 1,694,711 | 1,701,649 |           |
| September | 1,339,599 | 1,395,267 | 1,612,472 | 1,600,003 | 1,603,149 | 1,643,871 | 1,672,275 | 1,696,079 | 1,695,450 |           |
| October   | 1,356,053 | 1,387,259 | 1,607,194 | 1,603,238 | 1,607,896 | 1,646,630 | 1,677,012 | 1,693,154 | 1,693,886 |           |
| November  | 1,361,372 | 1,380,600 | 1,612,304 | 1,604,229 | 1,603,186 | 1,648,758 | 1,675,728 | 1,696,764 | 1,691,766 |           |
| December  | 1,351,417 | 1,389,196 | 1,612,219 | 1,602,354 | 1,607,228 | 1,655,341 | 1,677,283 | 1,695,805 | 1,686,556 |           |

NOTE: Effective January 2006, includes MAO-eligible persons associated with CalWORKs cases.



## Persons Aided - CalFresh

January 2004 to May 2013

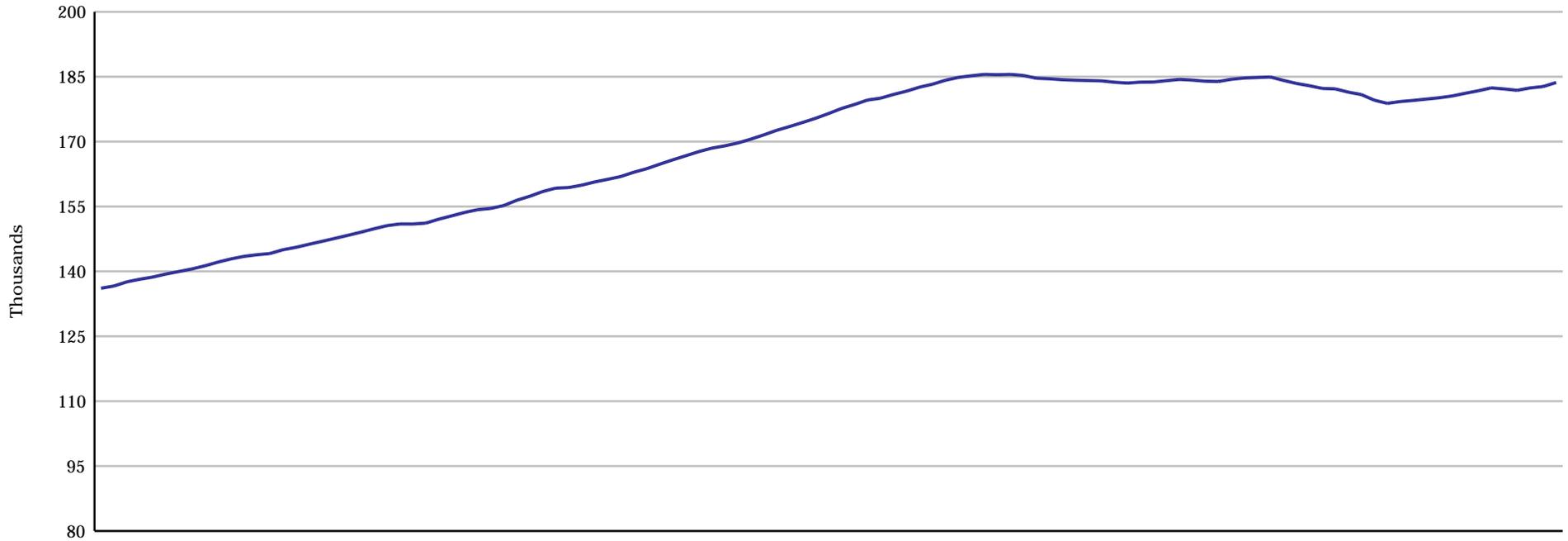


|           | 2004    | 2005    | 2006    | 2007    | 2008    | 2009    | 2010    | 2011      | 2012      | 2013      |
|-----------|---------|---------|---------|---------|---------|---------|---------|-----------|-----------|-----------|
| January   | 632,052 | 668,997 | 661,664 | 631,850 | 644,368 | 719,388 | 873,906 | 983,972   | 1,061,099 | 1,136,598 |
| February  | 638,116 | 663,088 | 653,479 | 625,321 | 642,827 | 728,164 | 877,708 | 982,952   | 1,056,530 | 1,128,269 |
| March     | 656,154 | 667,068 | 657,003 | 629,729 | 650,233 | 745,955 | 893,254 | 999,836   | 1,067,474 | 1,140,185 |
| April     | 654,400 | 665,689 | 645,412 | 622,860 | 652,132 | 755,533 | 896,310 | 997,431   | 1,062,493 | 1,136,567 |
| May       | 654,425 | 665,018 | 644,941 | 624,750 | 656,361 | 767,382 | 902,170 | 1,017,987 | 1,067,010 | 1,135,966 |
| June      | 651,213 | 663,654 | 642,842 | 624,827 | 659,778 | 782,354 | 912,861 | 1,016,668 | 1,078,877 |           |
| July      | 662,139 | 664,358 | 638,219 | 627,626 | 670,143 | 799,325 | 930,781 | 1,029,907 | 1,095,676 |           |
| August    | 671,442 | 667,652 | 637,972 | 631,525 | 673,922 | 807,965 | 941,140 | 1,042,754 | 1,106,581 |           |
| September | 670,871 | 669,642 | 636,555 | 630,752 | 681,301 | 827,823 | 955,463 | 1,052,181 | 1,112,889 |           |
| October   | 667,536 | 667,981 | 635,344 | 638,796 | 690,571 | 844,497 | 963,522 | 1,058,355 | 1,127,190 |           |
| November  | 666,183 | 667,264 | 633,506 | 639,412 | 695,872 | 852,054 | 968,213 | 1,057,476 | 1,126,961 |           |
| December  | 671,176 | 661,703 | 634,763 | 641,215 | 713,748 | 870,368 | 978,920 | 1,064,647 | 1,130,714 |           |



## Persons Aided - IHSS\*

January 2004 to May 2013



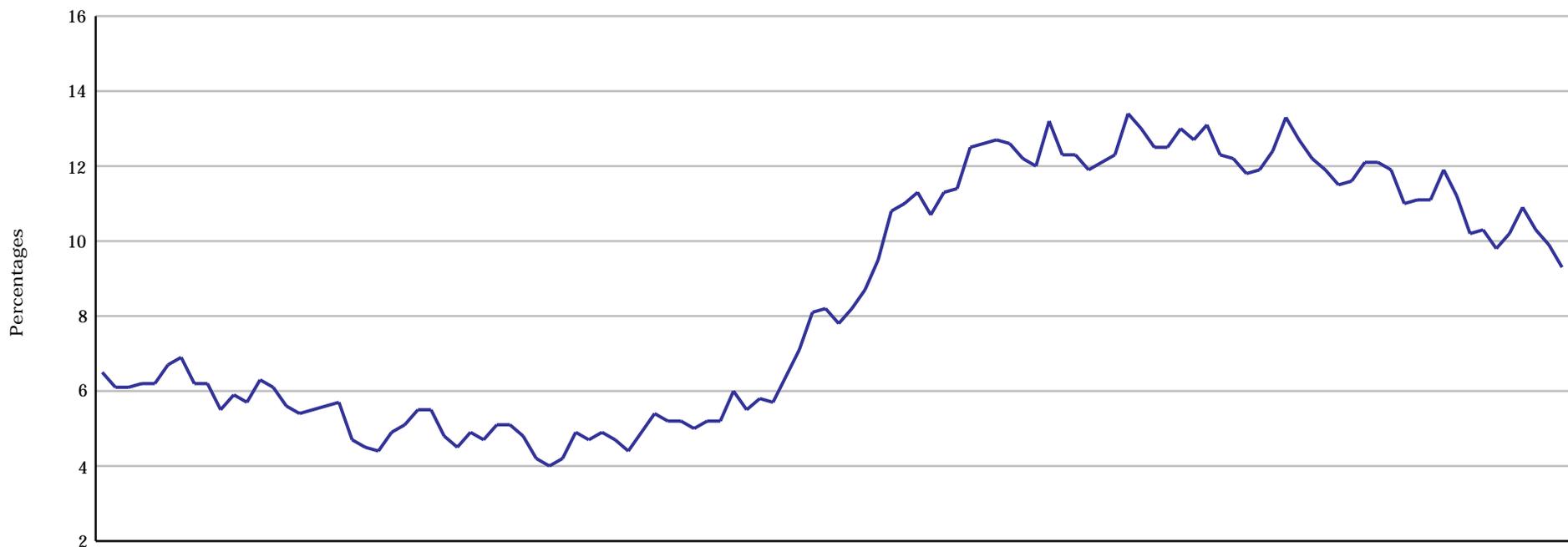
|           | 2004    | 2005    | 2006    | 2007    | 2008    | 2009    | 2010    | 2011    | 2012    | 2013    |
|-----------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| January   | 136,099 | 143,843 | 150,951 | 159,380 | 169,007 | 180,031 | 184,647 | 184,215 | 181,431 | 182,165 |
| February  | 136,623 | 144,121 | 151,155 | 159,934 | 169,661 | 180,902 | 184,518 | 183,956 | 180,876 | 181,855 |
| March     | 137,584 | 145,001 | 152,069 | 160,674 | 170,549 | 181,653 | 184,307 | 183,891 | 179,577 | 182,400 |
| April     | 138,187 | 145,555 | 152,839 | 161,279 | 171,536 | 182,586 | 184,189 | 184,407 | 178,827 | 182,721 |
| May       | 138,693 | 146,258 | 153,636 | 161,924 | 172,598 | 183,260 | 184,120 | 184,698 | 179,256 | 183,653 |
| June      | 139,390 | 146,935 | 154,271 | 162,916 | 173,477 | 184,191 | 184,037 | 184,815 | 179,513 |         |
| July      | 139,961 | 147,626 | 154,562 | 163,733 | 174,418 | 184,839 | 183,722 | 184,933 | 179,820 |         |
| August    | 140,557 | 148,334 | 155,222 | 164,779 | 175,382 | 185,212 | 183,524 | 184,153 | 180,130 |         |
| September | 141,288 | 149,061 | 156,445 | 165,780 | 176,485 | 185,542 | 183,742 | 183,444 | 180,539 |         |
| October   | 142,138 | 149,837 | 157,368 | 166,712 | 177,662 | 185,452 | 183,766 | 182,917 | 181,162 |         |
| November  | 142,883 | 150,563 | 158,463 | 167,677 | 178,576 | 185,538 | 184,081 | 182,289 | 181,737 |         |
| December  | 143,465 | 150,963 | 159,250 | 168,477 | 179,608 | 185,276 | 184,383 | 182,181 | 182,414 |         |

\*In-Home Supportive Services



## Unemployment Rate - Los Angeles County

January 2004 to May 2013



|           | 2004 | 2005 | 2006 | 2007 | 2008 | 2009  | 2010  | 2011  | 2012  | 2013  |
|-----------|------|------|------|------|------|-------|-------|-------|-------|-------|
| January   | 6.50 | 6.30 | 5.50 | 4.90 | 6.00 | 10.80 | 13.20 | 13.10 | 12.10 | 10.90 |
| February  | 6.10 | 6.10 | 5.50 | 4.70 | 5.50 | 11.00 | 12.30 | 12.30 | 12.10 | 10.30 |
| March     | 6.10 | 5.60 | 4.80 | 4.90 | 5.80 | 11.30 | 12.30 | 12.20 | 11.90 | 9.90  |
| April     | 6.20 | 5.40 | 4.50 | 4.70 | 5.70 | 10.70 | 11.90 | 11.80 | 11.00 | 9.30  |
| May       | 6.20 | 5.50 | 4.90 | 4.40 | 6.40 | 11.30 | 12.10 | 11.90 | 11.10 | 9.20  |
| June      | 6.70 | 5.60 | 4.70 | 4.90 | 7.10 | 11.40 | 12.30 | 12.40 | 11.10 |       |
| July      | 6.90 | 5.70 | 5.10 | 5.40 | 8.10 | 12.50 | 13.40 | 13.30 | 11.90 |       |
| August    | 6.20 | 4.70 | 5.10 | 5.20 | 8.20 | 12.60 | 13.00 | 12.70 | 11.20 |       |
| September | 6.20 | 4.50 | 4.80 | 5.20 | 7.80 | 12.70 | 12.50 | 12.20 | 10.20 |       |
| October   | 5.50 | 4.40 | 4.20 | 5.00 | 8.20 | 12.60 | 12.50 | 11.90 | 10.30 |       |
| November  | 5.90 | 4.90 | 4.00 | 5.20 | 8.70 | 12.20 | 13.00 | 11.50 | 9.80  |       |
| December  | 5.70 | 5.10 | 4.20 | 5.20 | 9.50 | 12.00 | 12.70 | 11.60 | 10.20 |       |

NOTE: Data is not seasonally adjusted.

# Glossary

**Department of Public Social Services (DPSS)** administers programs that provide services to individuals and families in need. These programs are designed to both alleviate hardship and promote family health, personal responsibility, and economic independence. Most DPSS programs are mandated by federal and State laws.

**California Work Opportunity and Responsibility to Kids (CalWORKs)** provides temporary financial assistance and employment-focused services to families with minor children who may or may not have income, and their property limit is below State maximum limits for their family size. In addition, the family must meet one of the following deprivations:

- Either parent is deceased;
- Either parent is physically or mentally incapacitated;
- The principal wage earner is unemployed; and
- Either parent is absent from the home in which the child is living.

Types of Assistance Units include:

- **Two Parent Families** - include two non-disabled or unemployed, natural or adoptive parents of the same aided or SSI/SSP minor child (living in the home), unless both parents are minors and neither is the head-of-household.
- **Zero Parent Families** - are those in which the parent(s) or caretaker(s) are excluded from or ineligible for aid.
- **All Other Families** - are those that have not been identified as either a two parent or a zero parent family.
- **Safety Net Cases** - are those families in which all adults have been discontinued and removed from the assistance unit for reaching the CalWORKs 60-month time limit.
- **TANF Timed-Out** - are those families that include an adult head-of-household or a spouse of a head-of-household, (including minors that are head-of-household) who have received Federal TANF assistance for a total of 60 cumulative months.

**Cash Assistance Program to Immigrants (CAPI)** provides cash to certain aged, blind, or disabled legal non-citizens ineligible for Supplemental Security Income/State Supplemental Payment (SSI/SSP) due to their immigration status. CAPI participants may be eligible for Medi-Cal, In-Home Supportive Services (IHSS), and/or Food Stamp benefits. Individuals requesting such benefits must file the appropriate application for the other program.

**The Food Stamp Program** helps eligible low-income families and individuals meet their basic nutritional needs by increasing their food purchasing power. Individuals residing in room and board arrangements, homeless individuals in shelters, and temporary residents of a shelter for battered women and children, may also be eligible to receive Food Stamps.

**General Relief (GR)** is a County-funded program that provides cash aid to indigent adults who are ineligible for Federal or State programs.

**In-Home Supportive Services (IHSS)** enables low-income aged, blind and disabled individuals to remain safely at home by paying caregivers to provide personal care and domestic and related services.

**LEADER** is the Los Angeles Eligibility, Automated Determination, Evaluation and Reporting System.

**Medical Assistance Only (MAO)** provides comprehensive medical benefits to low-income families with children, pregnant women, and adults who are over 65, blind, or disabled. Once an individual or family is found to be within the property (resources) limits, income will then help to determine the category of Medi-Cal eligibility, as well as whether there is a share-of-cost or no share-of-cost. CalWORKs families receive no-cost Medi-Cal.

**Refugee Resettlement Program (RRP)** is made up of many program partners at the federal, state, county, and community levels. Typically, refugees are eligible for the same assistance programs as citizens including CalWORKs, Food Stamps, Medi-Cal, SSI/SSP, and General Relief. In addition, single adults or couples without children who are not eligible for other welfare assistance may receive Refugee Cash Assistance (RCA). Vital to the success of the California Refugee Program are the contributions made by Mutual Assistance Associations, and Community Based Organizations (CBOs) that provide culturally and linguistically appropriate services.